HALF YEAR REPORT

2024

In this document the English translation of the official Dutch Half Year Report is presented. In case of differences between the Dutch and English version, the Dutch version is leading.

TABLE OF CONTENTS

REPORT OF THE EXECUTIVE BOARD

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

INDEPENDENT AUDITOR’S REVIEW REPORT

EXECUTIVE BOARD REPORT

INTERIM RESULTS 2024

Bianca Tetteroo, Chair of Achmea's Executive Board:
"We look back on a good first half year. Our customer satisfaction scores remain high, a clear recognition of the work of all our colleagues. It is also a testimony that our strategic investments in customer service and digitisation are bearing fruit. These results have been made possible with amongst others partners, such as Rabobank. Operational result increased, our solvency position is solid and turnover grew further. Premium income increased by 11% and income from Retirement Services grew by 19%, while costs increased by 6%. In addition, partly thanks to continuous focus on optimisation of our investment portfolio, we achieved a strong return on our investments.

We are on track financially and are also making good progress in the realisation of our strategy. An example of this is the recently announced acquisition of Blue Sky Group Vermogensbeheer by Achmea Investment Management. This is part of our growth strategy in retirement services and strengthens our position in asset management. The acquisition takes place at a strategically important moment, when many parties in pension and asset management are making key future choices related to the transition to the new pension system.

The economic and social context in which we operate continues to evolve. Financial markets developed favourably in the first six months. The labour market is and will remain tight. Inflation leads, among other things, to higher costs for damage repair. At the end of June the ECB cut interest rates for the first time in five years, a signal of more grip on inflation. However, partly due to geopolitical tensions, there remains greater uncertainty and the risk of volatility.

Operational result improves further

Our operational result for the first half of the year increased to € 419 million. With an operational result of € 145 million, Pension & Life Netherlands contributed significantly. The increase in operational result was mainly driven by higher investment results supported by continuous focus on optimisation of our investment portfolio. Operational result of Health Netherlands increased to € 167 million due to a larger number of insured persons, a better insurance result and higher investment income. The result of Retirement Services increased to € 41 million due to portfolio growth and improved returns at Achmea Bank. Operational result of International activities increased to € 14 million due to portfolio growth, lower claims expenses and higher investment income. At Non-Life Netherlands, operational result fell to € 118 million due to higher insurance liabilities in income protection, caused by the increase in long-term absenteeism, higher WIA inflows and adjusted short term inflation expectations in property and casualty insurance.

Growth and digitisation

At Achmea, growth and digitisation go hand in hand. A good example of this can be seen in Health Netherlands. Here, we welcomed approximately 450,000 new customers and strengthened our position as market leader. Thanks to our investments in digitalisation and scalability, we were able to welcome and serve these customers with virtually no additional employees. In addition, this year we have already digitally processed more than 225 million healthcare claims. Customers benefit from this. Within one day, the money is transferred to their banking account.

Revenue at Retirement Services increased by 19%, partly due to an increase in Assets under Management at Achmea Investment Management to € 194 billion. At Achmea Bank, we are growing in the retail market in savings (+10%) and mortgages (+6%) via the Centraal Beheer platform. We also strengthened our position as market leader in Non-Life Netherlands. The premium volume increased by 9%. In our growth segment International activities, premium volume increased by 19%, partly due to an increase in the number of customers at our companies in Greece and Turkey. For the coming years, we are committed to further business growth in Europe. We do this, among other things, using the fully digital claims platforms off InShared and Anytime.

At Pension & Life Netherlands, our new business market share in term life insurance increased to 14%. The portfolio continued to progress in line with expectations. For our pension and life portfolio, it is important that we proceed to operate as efficiently as possible. Earlier this year, we announced that we are exploring various strategic options for this. Continuing the current strategy is one of the options. We expect to complete this exploration in the second half of the year.

EXECUTIVE BOARD REPORT

AchmeaGPT
As part of our innovation strategy, we continuously invest in new technologies to improve our services for customers. In addition to the further development of our existing applications in the field of Artificial Intelligence (AI), we have set up our own AchmeaGPT platform. Various projects are currently underway to explore within a safe environment how Generative AI can contribute to additional benefits for our customers and our organisation by developing and implementing various use cases.

Customer satisfaction rates remain high
Our brands Centraal Beheer, Interpolis and Zilveren Kruis continued to score high in terms of customer satisfaction with NPS scores of +16 or higher. Achmea's reputation score also remains strong at 71. Despite the tight labour market, we remain attractive as an employer. We successfully fill our vacancies with excellent candidates, partly thanks to the social relevance of our work. This provides a strong foundation for the future.

Climate transition plan update
Today, we publish an update of our climate transition plan. We are on track to achieve our interim targets related to our corporate investments and real estate portfolio. In addition, we have a new target to allocate 10% of Achmea's own risk investments to impact investments by 2025 (approximately € 4 billion). We will invest more in companies and projects that generate sustainable energy, such as wind and solar energy, and in sustainable healthcare real estate. To achieve this, we leverage on the expertise of Achmea Investment Management and Achmea Real Estate, specialists in offering investment solutions that deliver both financial and social returns.

I am proud to say that we are well on track with the realisation of our ambitions and strategy. I would like to thank our customers, partners and colleagues for their trust in Achmea and its brands."

Overview of group results

Operational result

The operational result increased in the first half of 2024 to € 419 million (H1 2023: € 405 million) driven by improved results in Retirement Services, International and Health Netherlands. Pension & Life Netherlands and Non-Life Netherlands contributed significantly to the operational result.

OPERATIONAL RESULT (€ MILLION)

	H1 2024	H1 2023
Non-Life Netherlands	118	201
Pension & Life Netherlands	145	134
Retirement Services	41	10
International activities	14	0
Other activities	-66	-54
Operational result excluding Health Netherlands	**252**	**291**
Health Netherlands	167	114
Operational result including Health Netherlands	**419**	**405**
Of which		
Operational insurance service result	187	231
Net operational financial result from (re)insurance activities	315	235
Other results	-83	-61

The operational result of Non-Life Netherlands decreased to € 118 million (H1 2023: € 201 million) and was negatively impacted by increased inflation expectations. Adjusted for the increased inflation expectation, the operational result amounted to € 131 million (H1 2023: € 174 million). The underlying developments at P&C are in line with last year, despite challenging conditions in the retail market. The result for Income was lower in the first half of 2024 due to an increase in long-term absenteeism among employees and a WIA-inflow.

In the first half of 2024, the operational result for Health Netherlands amounted to € 167 million (H1 2023: € 114 million) driven by the basic health activities due to higher investment results, a higher number of insured, higher premiums and a higher contribution from the Health Insurance Equalisation Fund.

EXECUTIVE BOARD REPORT

At Pension & Life Netherlands, the operational result increased to € 145 million (H1 2023: € 134 million) due to an increase in the operational financial result driven by improved investment returns.

At Retirement Services, the result increased further in the first half of 2024 to € 41 million (H1 2023: € 10 million), mainly due to growth in the mortgage portfolio, a further improved interest margin at Achmea Bank and an increase in revenues at Achmea Investment Management.

Operational result of International activities increased to € 14 million (H1 2023: break-even) driven by portfolio growth, lower claims and higher investment results.

The operational result for Other activities decreased to € 66 million negative (H1 2023: € 54 million negative). At Achmea Reinsurance, the operational result increased by € 14 million to € 24 million due to lower net claim expenses, partly set off by higher premiums due to market hardening.

The result in Other activities includes the expenses of the holding and shared service activities, as well as the financing costs for bonds issued by Achmea. The operational result of the holding company decreased due higher interest expenses in line with higher interest rates, and temporarily higher interest expenses due to the early refinancing of Tier 2 notes in April 2024.

Result before tax

(€ MILLION)

	H1 2024	H1 2023
Operational result	**419**	**405**
Non-operational result	**167**	**39**
Non-operational financial result	193	43
Reorganisation expenses	-5	-4
Transaction results (mergers and acquisitions)	-16	0
Goodwill impairment	**-5**	**0**
Result before tax	**586**	**444**

The non-operational result amounted to € 167 million in the first half of 2024 (H1 2023: € 39 million).

The non-operational financial result for the first half of 2024 was € 193 million and € 150 million higher than in the same period last year. This is partly driven by continuous focus on optimisation of our investment portfolio. Return on equities and real estate where higher compared to H1 2023. Whereas H1 2023 recorded a negative result of € 137 million, real estate in H1 2024 shows a positive return on the back of a positive development of the housing market. In addition, in 2024, the return on equities is € 155 million higher than expected (H1 2023: € 119 million higher than expected) and the return on commodities is € 16 million higher than expected (H1 2023: € 17 million lower than expected), due to faster increases in emerging market equity indices and commodity prices.

Reorganisation expenses and the transaction result from mergers and acquisitions were € 21 million negative in the first half of 2024 (H1 2023: € 4 million negative). This includes the result on the sale of the Canadian operation (Onlia).

The goodwill impairment of € 5 million is related to the acquisition of CB PPI due to increased future costs and an increased discount rate.

Net result

The net result amounted to € 493 million in the first half of 2024 (H1 2023: € 377 million). The effective tax expenses were € 93 million (15.9%). The effective tax rate is lower than the nominal tax rate, mainly as a result of the deduction of the interest payments on perpetual bonds of which the interest expenses are recognised through equity and the tax exempt results of our Health business.

EXECUTIVE BOARD REPORT

Revenue

(€ MILLION)

	H1 2024	H1 2023	Δ
Gross written premiums	**21,953**	**19,732**	**11%**
Non-Life Netherlands	2,801	2,571	9%
Health Netherlands	17,752	15,766	13%
Pension & Life Netherlands	339	418	-19%
International activities	1,008	847	19%

Gross written premiums increased by 11% to € 21,953 million in the first half of 2024 (H1 2023: € 19,732 million).

Premiums at Non-Life Netherlands grew by 9% to € 2,801 million (H1 2023: € 2,571 million), driven by indexation of premiums and insured values, portfolio growth in P&C insurance and growth in the WIA and Absenteeism group products in Income Protection.

Premiums at Health Netherlands increased by 13% to € 17,752 million (H1 2023: € 15,766 million) due to an increase in the number of insured with about 450,000, especially at our direct writer FBTO, and higher premiums caused by healthcare costs inflation and a higher contribution from the Health Insurance Equalisation Fund.

Gross written premiums from pension and life insurance policies in the Netherlands decreased by 19% to € 339 million (H1 2023: € 418 million).

At Retirement Services, revenues grew by 19% to € 277 million in the first half of 2024 (H1 2023: € 233 million) as a result of the higher interest margin and higher fee income driven by portfolio growth at Achmea Bank.

Assets under management at Achmea Investment Management grew to € 194 billion (year-end 2023: € 190 billion) thanks to positive developments on the financial markets. Assets under management at Syntrus Achmea increased to € 42 billion (year-end 2023: € 41 billion).

Premiums in our International activities increased in both the non-life and health business. Premiums from our international non-life business increased by 25% to € 517 million (H1 2023: € 415 million), driven by growth in the number of customers and premium adjustments, especially in Turkey. Premiums from our international health business grew by 14% to € 466 million (H1 2023: € 409 million), largely owing to growth in Slovakia.

Gross operating expenses

The gross operating expenses that are allocated to the insurance activities are recognised under the expenses from insurance-related services. The part of operating expenses that is not allocated to the insurance activities and the operating expenses from the other activities are recognised under Operating expenses in the income statement.

TOTAL GROSS OPERATING EXPENSES

(€ MILLION)

	H1 2024	H1 2023	Δ
Related to insurance activities	831	797	4%
Related to non-insurance activities	415	378	10%
Gross operating expenses	**1,246**	**1,175**	**6%**

Gross operating expenses increased by 6% to € 1,246 million in the first half of 2024 (H1 2023: € 1,175 million) due to higher staff expenses as a result of the collective labour agreement increase, more FTEs and higher investments.

The total number of employees grew slightly to 17,999 FTEs (year-end 2023: 17,779 FTEs). In the Netherlands, the number of FTEs increased to 14,442 (year-end 2023: 14,271 FTEs) due to additional CDD (“Customer Due Diligence”) activities and portfolio growth. The total number of employees outside the Netherlands grew to 3,557 FTEs (year-end 2023: 3,508 FTEs).

EXECUTIVE BOARD REPORT

Capital management

Total equity

Total equity increased by € 59 million to € 9,039 million (year-end 2023: € 8,980 million). This increase is due to the addition of the net result in the first half of 2024. The dividend payment of € 267 million was paid both in cash (€ 64 million) and shares (€ 203 million). In April 2024, Achmea successfully issued € 750 million dated Tier 2 notes. Following this issue, Achmea executed a tender offer on € 357 million perpetual Tier 2 notes that were accounted for as equity under IFRS.

DEVELOPMENT OF TOTAL EQUITY (€ MILLION)

Total equity 31.12.2023	**8,980**
Net result	493
Revaluation of net defined benefit liability	25
Unrealised gains and losses on property for own use	-1
Movement in exchange difference reserve	10
Dividends and coupon payments to holders of equity instruments	-314
Issue, sale and buyback of equity instruments	-357
Change in own shares as a result of stock dividend	203
Total equity 30.06.2024	**9,039**

Solvency II

The solvency ratio of Achmea Group is solid at 188% at the end of June 2024 (year-end 2023: 183%). On balance, solvency increased driven by our results, market developments, optimisation of our investment portfolio and the issuance and partial repurchase of capital instruments.

SOLVENCY II RATIO FOR ACHMEA GROUP (€ MILLION)

	30.06.2024	31.12.2023	Δ
Eligible Own Funds under Solvency II	9,712	8,848	+864
Solvency Capital Requirement	5,165	4,840	+325
Surplus	4,547	4,008	+538
Solvency II Ratio	**188%**	**183%**	**+5 pp**

The increase in required capital is mainly due to an increase in market risk and other developments. The increase in market risk is related to interest rate and spread developments. The remaining development relates to an increase in our exposure to equities. In addition, Achmea Bank's capital requirements are higher due to the sector-wide increase in the Counter Cyclical Buffer. The release of the required capital from our service book at the Dutch Pension & Life business partly compensates for the capital requirement of the portfolio developments related to the broad-based growth of our other activities, including health insurance.

The eligible own funds increased as a result of, amongst others, the positive contribution from the Operational Free Capital Generation (OFCG) from our activities, higher investment results from, among others, market value development of equities, mortgages and real estate, higher Tier 3 capital and the issuance of a capital instrument. Due to the higher capital requirement, the Tier 3 capital increased. In April 2024, Achmea successfully issued € 750 million dated Tier 2 notes. In addition, Achmea carried out a tender offer and buy-back for € 357 million, which resulted in a net positive impact on the eligible capital from direct equity movements.

The solvency ratio of the insurance entities, including the holding company, is 202% (year-end 2023: 196%) and is robust. Achmea Bank's Common Equity Tier 1 ratio is solid at 18.4% (Year-end 2023: 16.9%).

EXECUTIVE BOARD REPORT

OTHER RESULTS

Insurance and services

IMPROVING CUSTOMER SATISFACTION

	30.06.2024	31.12.2023	Target 2025
rNPS Centraal Beheer (Consumer market)	+22	+23	Above market average
rNPS Interpolis (Consumer market)	+16	+15	
rNPS Zilveren Kruis (Consumer market)	+17	+8	

Centraal Beheer's relational NPS (rNPS) for the consumer market for the last four quarters is +22 (FY 2023: +23), which is in line with last year. Customers are particularly satisfied with the contact with the employees of Centraal Beheer.

Interpolis' relational NPS for the consumer market for the last four quarters is +16 (FY 2023: +15) and stable compared to last year Customers associate Interpolis with customer-friendliness and helpfulness. We focused on reducing handling time and follow-up.

Zilveren Kruis's relational NPS has risen from +8 in 2023 to +17. The increase in rNPS at Zilveren Kruis is partly due to an improved customer experience for declarations. More and more customers experience that their claims are paid out in 1 working day. In addition, we see that the appreciation of customer contact via telephone and chat, among other things, has improved compared to last year. Customers are most enthusiastic about the service to them through our employees.

REPUTATIONAL SCORE

	30.06.2024	31.12.2023	Target 2025
Score Achmea B.V.	71	70	n.a.

n.a.: not available

Various public campaigns give Achmea a stronger profile, that the general public also recognises and appreciates. Achmea's reputation, as measured by its sentiment score among the general public, increased by 1 point in the first half of 2024, to 71. The measurement of the general public takes place via the real-time monitor of StakeholderWatch.

PROGRESS ON OUR EXPERTISE IN DATA & DIGITAL

	30.06.2024	31.12.2023	Target 2025
Digital sales Centraal Beheer	85%	73%	n.a.
Online claims notification Centraal Beheer and Interpolis	51%	54%	>60%
Digital submission of healthcare claims by Zilveren Kruis customers	91%	95%	>95%
STP% of claims settled in claims handling process Centraal Beheer en Interpolis	20%	18%	>35%
STP% healthcare declarations Zilveren Kruis customers	96%	96%	>95%
STP% healthcare declarations Zilveren Kruis healthcare provider	98%	98%	>95%
% functioning on the cloud within Achmea	65%	45%	>90%

n.a.: not available

Leveraging data and technology is crucial to serve our customers well. This is one of the strategic building blocks of Achmea.

The share of digital sales (via Centraal Beheer) has increased further to 85% (FY 2023: 73%). The digital channels have been further expanded with, for example, a Whatsapp channel at FBTO and the addition of the chatbot 'CeeBee' to the Centraal Beheer app. In addition, 'Deepdesk' has been scaled up. This is a smart intelligent assistant that helps answer customer questions in the chat and app channels. This has not only further increased digitisation, but also improved the quality of service in the customer contact channels.

With the use of a chatbot, Zilveren Kruis has further digitised customer interaction. The STP% in the claims handling process within Centraal Beheer and Interpolis has increased to 20%. The digitally submitted healthcare declarations (95%) and the STP% for Health (96%) remain high.

Investments in digitisation also increase the ease and speed in customer service. For example, the number of windscreen claims that are handled in full STP has increased sharply. By making mobile damage reporting STP, a considerable time saving has been achieved. At the same time, we see an increase in customer satisfaction across all our channels.

EXECUTIVE BOARD REPORT

Our technology platform based on Microsoft Azure cloud is the foundation to manage data and make it quickly accessible for customer service. The migration to Microsoft Azure cloud is on track. The proportion of systems running on Microsoft Azure cloud has increased from 45% at the end of 2023 to 65% in the first half of 2024 (ambition 2025> 90%).

Investments and financing

MAKING OUR INVESTMENT PORTFOLIO MORE SUSTAINABLE

	30.06.2024	31.12.2023	Target 2025
Financed carbon emissions investee businesses versus benchmark reduction pathway	-61%	-70%	-32%
% of energy label A or higher for real estate portfolio	71%	58%	79%
Average energy label of mortgage portfolio	C	C	B*
% impact investments own risk portfolio	7.3%	-	10%

**Target under evaluation*

Based on our purpose 'Sustainable living. Together' and as a market leader, we actively contribute to the transition to a sustainable economy and inclusive society via both our own investments and asset management activities for our institutional clients.

For both our corporate investments for own account and risk and for policyholders, the financed emissions are well below the intended transition path. As of 1 July 2024, we have tightened our policy on fossil investments. As a result, the financed emissions are expected to decrease further. The effects in the CO2 measurement will not be visible until later this year.

The transition of our real estate portfolio is on schedule. The share of objects with at least energy label A increased to 71%. The mortgage portfolio also shows a slight improvement in energy labels, although this is not yet reflected in the average energy label. Compared to our real estate portfolio, we have less influence on making the homes for which we provide the mortgage more sustainable. In addition, there is no incentive for a house owner to apply for a new energy label following implemented energy-saving measures to the house. As a result, the reported energy label distribution in our portfolio might not properly reflect the actual energy consumption of the homes in our mortgage portfolio.

We have set additional goals to invest at least 10% of our own investments (end June 2024 an amount of approximately € 4 billion based on our own risk investments) in 'impact investments' by 2025 at the latest. A significant part of these investments relate to green bonds and infrastructure funds for which we have established minimum allocations.

Own business operations

MAKING OUR BUSINESS OPERATIONS MORE SUSTAINABLE

	30.06.2024	31.12.2023	Target 2025
% reduction of carbon emissions (net zero in 2030)	-44%	-52%	-50%

In the first half of 2024, we achieved a 44% reduction in gross carbon emissions compared to 2019 (2023: 52% compared to 2019). The change and lower reduction compared to 2023 is mainly caused by an increase in the carbon emission factors used for the Dutch energy mix and fuels. In addition, in 2024, we included the carbon emissions related to our employees working from home for the first time. With the expansion of the Heat and Cold Storage installation in our offices in Tilburg and Apeldoorn, expansion of LED lighting and a tightening of our policy on commuting as of 1 July 2024, we expect to achieve our target for 2025 (a reduction of 50% compared to 2019).

SUSTAINABLE EMPLOYMENT PRACTICES

	30.06.2024	31.12.2023	Target 2025
% women in top management	33%	33%	35%
Various Employee Engagement Survey scores: Vitality	7.2*	7.2	≥7.2

* Based on interim measurement using a smaller sample

We would like to strengthen the relationship with our employees and retain them, for example by creating a place where you can make a difference and develop. In order to keep our own employees employable in the long term, we offer all colleagues in the Netherlands an unlimited training budget ('All You Can Learn'). More than half of the colleagues actively use it. The share of women in top management was stable at 33% in the first half of 2024.

UNCERTAINTIES IN THE SECOND HALF OF 2024

Our activities involve inherent uncertainties, as do the related investments. The risks related to the development of the financial markets are managed via the investment and ALM policy and the restrictions it contains. We aim to manage the volatility of the Solvency II ratio based on the set limits for the individual investments and interest rate sensitivities. The application of IFRS 9/17 causes greater volatility in the results because of the integral recognition of market value developments for both our investments and the liabilities in the income statement. Given the nature of our activities, there is an inherent risk of calamities. For non-life insurance, this risk is limited to the own retention of the reinsurance policies taken out for these risks. The results on our health insurance are subject to inherent volatility of healthcare costs compared to the costs included in the premium and equalisation contribution.

Zeist, 14 August 2024

Bianca Tetteroo

Chair of the Executive Board of Achmea B.V.

EXECUTIVE BOARD REPORT

STATEMENT OF THE EXECUTIVE BOARD OF ACHMEA B.V.

The Executive Board prepared the condensed consolidated interim financial statements of Achmea B.V. for the period ending on 30 June 2024 (hereinafter: "interim financial statements").

The Executive Board declares that, to the best of its knowledge, the interim financial statements give a true and fair view of the assets, liabilities, financial position and net result of Achmea B.V. and the companies included jointly in the consolidation. The interim financial statements have been prepared in accordance with International Financial Reporting Standards adopted by the European Union as in force as at 30 June 2024, in particular IAS 34 'Interim Financial Reporting'. The Executive Board believes that the information included in these interim financial statements does not contain any omissions that would materially alter the scope of any statements made. The Executive Board further declares that, to the best of its knowledge, the Report of the Executive Board gives a true and fair view of the information required by Section 5:25d of the Financial Supervision Act [in Dutch: *Wet op het financieel toezicht*].

Zeist, 14 August 2024

Executive Board

B.E.M. (Bianca) Tetteroo, Chair
M.A.N. (Michel) Lamie, Vice-chair and CFO
M.G. (Michiel) Delfos, CRO
D.C. (Daphne) de Kluis
R. (Robert) Otto
L.T. (Lidwien) Suur

ACHMEA B.V.

CONDENSED CONSOLIDATED

INTERIM FINANCIAL STATEMENTS

30 JUNE 2024

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

(BEFORE APPROPRIATION OF RESULT) (€ MILLION)

	NOTES	FIRST HALF YEAR 2024	31 DECEMBER 2023
Assets			
Intangible assets		791	799
Associates and joint ventures		39	42
Property for own use and equipment		332	327
Investment property		695	725
Financial investments	4		
Investments from insurance and other		55,687	54,806
Banking credit portfolio		15,721	15,171
Deferred tax assets		911	971
Income tax receivable			79
Insurance contract assets	5	4	5
Reinsurance contract assets	5	989	1,093
Receivables and accruals		2,019	1,720
Cash and cash equivalents		2,259	1,934
Assets classified as 'Held for sale'			46
Total assets		**79,447**	**77,718**
Equity			
Equity attributable to holders of equity instruments of the company		9,037	8,978
Non-controlling interest		2	2
Total equity		**9,039**	**8,980**
Liabilities			
Insurance contract liabilities	5		
Insurance contract liabilities Non-Life		6,968	6,875
Insurance contract liabilities Health		2,526	2,376
Insurance contract liabilities Life		33,984	34,973
Other provisions		899	938
Financial liabilities	6	23,192	20,079
Derivatives	4	2,821	3,472
Deferred tax liabilities		11	11
Income tax payable		7	14
Total liabilities		**70,408**	**68,738**
Total equity and liabilities		**79,447**	**77,718**

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF PROFIT AND LOSS

(€ MILLION)

	NOTES	FIRST HALF YEAR 2024	FIRST HALF YEAR 2023
Insurance revenue	9	12,665	11,437
Insurance service expenses	10	-12,440	-11,542
Net result from reinsurance contracts		-43	333
Insurance service result	**8**	**182**	**228**
Investment return from (re)insurance activities		634	1,234
Financial result from insurance contracts		-174	-1,122
Financial result from reinsurance contracts		47	151
Net financial result from (re)insurance activities	**11**	**507**	**263**
Income from associates and joint ventures		1	-4
Investment income from other activities	12	345	198
Income from service contracts		266	252
Other income		9	24
Total other income		**621**	**470**
Other operating expenses		415	378
Interest and similar expenses		240	94
Other expenses		69	45
Total other expenses		**724**	**517**
Profit before tax		**586**	**444**
Income tax		93	67
Net result		**493**	**377**
Net result attributable to:			
Holders of equity instruments of the company		493	377
Non-controlling interest			
Average number of outstanding ordinary shares		382,808,394	375,685,702
Earnings per share (in euro)		1.17	0.85

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

(€ MILLION)

	NOTES	FIRST HALF YEAR 2024	FIRST HALF YEAR 2023
Items that will not be reclassified to the Statement of profit and loss[1]			
Remeasurements of net defined benefit liability[2]		25	-13
Unrealised gains and losses on property for own use[3]		-1	-7
Items that may be reclassified to the Statement of profit and loss[1]			
Currency translation differences (including realisations) on subsidiaries, associates, goodwill and joint ventures[4]		10	-18
Net other comprehensive income		**34**	**-38**
Net result		493	377
Comprehensive income		**527**	**339**
Comprehensive income attributable to:			
Holders of equity instruments of the company		527	339
Non-controlling interest			

1 The net position (including taxes) is shown within this overview.
2 Accounted for as part of Retained earnings.
3 Accounted for as part of Revaluation reserve.
4 Accounted for as part of Exchange difference reserve.

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF CHANGES IN TOTAL EQUITY

(€ MILLION)

	SHARE CAPITAL/ PREMIUM	OWN SHARES	LEGAL RESERVES	REVALUA-TION RESERVES	EXCHANGE DIFFER-ENCE RESERVE	CASHFLOW HEDGES	OTHER RESERVES	RESULT FOR THE YEAR	OTHER EQUITY INSTRU-MENTS	SUBTOTAL EQUITY[1]	NON-CONTROL-LING INTEREST	TOTAL EQUITY
Balance at 1 January 2024	**11,001**	**-420**	**88**	**518**	**-525**	**-7**	**-3,741**	**814**	**1,250**	**8,978**	**2**	**8,980**
Net other comprehensive income				-1	10		25			34		34
Net result								493		493		493
Total result				**-1**	**10**		**25**	**493**		**527**		**527**
Appropriations to reserves			12	57			745	-814				
Dividends and coupon payments		238					-349			-111		-111
Issue, sale and purchase of equity instruments									-357	-357		-357
Balance at 30 June 2024	**11,001**	**-182**	**100**	**574**	**-515**	**-7**	**-3,320**	**493**	**893**	**9,037**	**2**	**9,039**

[1] Subtotal equity refers to equity attributable to holders of equity instruments of the company.

(€ MILLION)

	SHARE CAPITAL/ PREMIUM	OWN SHARES	LEGAL RESERVES	REVALUA-TION RESERVES	EXCHANGE DIFFER-ENCE RESERVE	CASHFLOW HEDGES	OTHER RESERVES	RESULT FOR THE YEAR	OTHER EQUITY INSTRU-MENTS	SUBTOTAL EQUITY[1]	NON-CONTROL-LING INTEREST	TOTAL EQUITY
Balance at 1 January 2023	**11,357**	**-507**	**79**	**667**	**-513**	**-7**	**-3,836**	**105**	**1,250**	**8,595**	**2**	**8,597**
Net other comprehensive income			4	-7	-22		-13			-38		-38
Net result								377		377		377
Total result			**4**	**-7**	**-22**		**-13**	**377**		**339**		**339**
Appropriations to reserves			5	-78			178	-105				
Dividends and coupon payments							-58			-58		-58
Balance at 30 June 2023	**11,357**	**-507**	**88**	**582**	**-535**	**-7**	**-3,729**	**377**	**1,250**	**8,876**	**2**	**8,878**

[1] Subtotal equity refers to equity attributable to holders of equity instruments of the company.

Share capital/premium includes € 10,590 million share premium (30 June 2023: € 10,923 million). In the first half year of 2024, an amount of € 314 million was paid out in dividend and coupon payments (first half year 2023: € 58 million). Out of the total dividend and coupon payments € 47 million (first half year of 2023: € 43 million) relates to coupon payments on Other equity instruments.

Regarding the result for 2023, the general meeting decided, at its meeting on April 9, 2024, to pay a dividend of € 267 million. Out of the total dividend of € 267 million, € 203 million was paid out in the form of stock dividend and € 64 million in cash. This dividend payout is based on a market-based dividend yield of 7% calculated over the valuation of Achmea based on the Achmea Valuation Principles as defined in the All Shareholders Agreement. The shares distributed as stock dividend relate to shares purchased by Achmea B.V. (treasury shares). The stock dividend is for € 238 million reflected in own shares (based on the average price of repurchased shares). The remaining amount of € 35 million (negative) is recognised in the other reserves.

Furthermore, a repayment of € 357 million took place in the first half of 2024 on the Tier 2 loan of € 750 million. This loan with a coupon of 4.25% and a maturity date of February 4, 2025 now has a residual value of € 393 million.

Based on the accounting policies used by Achmea, unrealised gains and losses on Achmea's Property for own use and equipment are recognised in the Revaluation reserve. In addition, Dutch regulations require Achmea to establish Legal reserves for all unrealised value gains for assets not listed on active markets and for which the unrealised fair value changes are recognised in the Statement of profit and loss. The reserve is formed by transferring the required amounts from Other reserves to the Revaluation reserve. Both the Revaluation reserves and the Legal reserves cannot be distributed to shareholders.

CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONDENSED CONSOLIDATED STATEMENT OF CASH FLOWS

(€ MILLION)

	FIRST HALF YEAR 2024	FIRST HALF YEAR 2023
Cash and cash equivalents at 1 January	**1,934**	**1,946**
Cash flows from operating activities		
Result before tax	586	444
Adjustments of non-cash items and reclassifications	-65	-259
Changes in operating assets and liabilities	-963	183
Cash flow operating items not reflected in result before tax	35	-30
Total cash flow from operational activities	**-407**	**338**
Cash flows from investing activities		
Acquisitions and investments	-41	-42
Divestments and disposals	6	5
Dividends received	7	5
Total cash flow from investment activities	**-28**	**-32**
Cash flows from financing activities		
Repayment of loans and funds drawn down	1,197	-296
Repurchase of own shares and certificates	-282	0
Dividends and coupon payments	-111	-58
Interest paid	-36	-27
Paid lease liabilities	-8	-8
Total cash flow from financing activities	**760**	**-389**
Net cash flow	**325**	**-83**
Cash and cash equivalents at 30 June	**2,259**	**1,863**
Cash and cash equivalents include the following items:		
Cash and bank balances	1,564	1,363
Call deposits	695	500
Cash and cash equivalents at 30 June	**2,259**	**1,863**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

GENERAL

GENERAL DISCLOSURES

Achmea B.V. is a private company with limited liability incorporated under Dutch law with its registered office in Zeist, the Netherlands. The company's head office is located at Handelsweg 2 in Zeist, the Netherlands. The Achmea Group (hereinafter referred to as 'Achmea') consists of Achmea B.V. and the entities over which it exercises dominant control. These condensed consolidated interim financial statements ('interim financial statements') form part of the half-yearly report, which also includes the Report of the Executive Board.

1. ACCOUNTING POLICIES

A. BASIS OF PRESENTATION

The condensed consolidated interim financial statements of Achmea B.V. have been prepared as of 30 June 2024 in accordance with International Financial Reporting Standard 34, 'Interim Financial Reporting', as adopted by the European Union and are in accordance with the accounting policies as included in the consolidated financial statements for 2023. The consolidated financial statements of Achmea B.V. for 2023 are available at www.achmea.nl. The consolidated financial statements 2023 and the company financial statements 2023 of Achmea B.V. were approved by the General Meeting on 9 April 2024. Unless stated otherwise, all amounts in the interim financial statements are in millions of euros. The corporate income tax for the first half of 2024 is calculated based on the estimated effective tax rate for the 2024 financial year.

B. CHANGES TO REPORTING

The following new IFRS accounting standards, amendments or interpretations published by the International Accounting Standards Board (IASB) and approved by EFRAG were adopted as of 1 January 2024. These have no material impact on Total equity as per 30 June 2024, Net result for the first half of 2024 and comparative figures of Achmea B.V.:

- Amendments to IAS 1 Presentation of Financial Statements: Classification of Liabilities as Current or Non-current, Classification of Liabilities as Current or Non-Current - Deferral of Effective Date, Non-current Liabilities with Covenants;
- Amendments to IFRS 16 Leases: Lease Liability in a Sale and Leaseback;
- Amendments to IAS 7 and IFRS 7: Supplier Finance Arrangements.

C. CHANGES IN STANDARDS AND AMENDMENTS WITH FUTURE APPLICATION DATE

On 9 April 2024, the IASB issued the new standard IFRS 18: Presentation and Disclosure in Financial Statements with an effective date of 1 January 2027. Among other things, IFRS 18 requires a modified presentation of the statement of profit and loss and statement of cash flows, including prescribed subtotals for operating result and result before financing and income taxes. An explanation must be given of the performance indicators defined by management (management-defined performance measures or MPMs) used in the statement of profit and loss, as well as a numerical reconciliation with the IFRS (sub)totals in the statement of profit and loss.

The impact of this new standard on the presentation and disclosures in Achmea B.V.'s consolidated financial statements will be further investigated.

On 9 May 2024, the IASB issued the new standard IFRS 19: Subsidiaries without Public Accountability: Disclosures with an effective date of 1 January 2027. This standard is aimed at entities that are not public interest entities and offers the possibility to apply the reduced disclosure requirements along with the balance sheet recognition, valuation and presentation requirements of other IFRS standards. This standard is focused on the annual reporting of the subsidiaries and will therefore have no impact on the consolidated financial statements of Achmea B.V.

In addition, the following amendments to standards with a future application date have been issued in recent years. The effective date of these amendments is 1 January 2025 or later and when applied will have no impact on Total equity, Net result and no or limited impact on the presentation and notes of Achmea:

- Amendments to IAS 21 The Effects of Changes in Foreign Exchange Rates: Lack of Exchangeability (effective date 1 January 2025).

Achmea has not early adopted these amendments.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

D. CHANGES IN ACCOUNTING POLICIES, PRIOR PERIOD CORRECTIONS AND CHANGES IN PRESENTATION

No material adjustments related to accounting policies and corrections for prior periods have been made in 2024 compared to the consolidated financial statements 2023 of Achmea B.V.

In 2024, a presentation change was made whereby interest income and interest expense from banking activities are presented separately in the income statement under "Investment income from non-insurance activities" and "Interest expense and similar charges." In 2023, these amounts were partially netted. The change in presentation has been corrected in the comparative figures for the first half of 2023 in the amount of € 48 million.

E. CHANGES IN ACCOUNTING ESTIMATES

The preparation of these interim financial statements involves the use of estimates and assumptions that may differ from the actual outcome. No material adjustments regarding the estimation methods were made in 2024 compared to the consolidated financial statements 2023 of Achmea B.V.

F. CONSOLIDATION AND REPORTING FRAMEWORK

The interim financial statements of Achmea B.V. include all subsidiaries, associates and joint ventures. The accounting policies and calculation methods as used in the preparation of these interim financial statements are the same as those used in the preparation of the consolidated financial statements 2023 of Achmea B.V.

G. SEASONAL INFLUENCES

Inherent to the insurance business and Achmea's contractual obligations is that there is a certain degree of seasonality. Insurance revenues recognised in the Statement of profit and loss are based on the compensation the company expects to receive for the insurance-related services provided. For most insurance contracts, this results in an even revenue over the months. Some forms of coverage, depending on the risks insured, may be subject to a seasonal pattern.

H. OPERATIONAL RESULT

Operational result is an important indicator for Achmea to assess its performance. Operational result is equal to the result before tax adjusted for reorganisation costs, results from mergers & acquisitions and the application of an expected return methodology for the net financial result from (re)insurance activities.

For the expected return methodology, Achmea bases itself on the expected returns at year-end of the most recently closed financial year, taking into account expected portfolio developments. For fixed-income securities the current market interest rates at that time are used, while for equities and similar investments the then current market interest rate is increased by a long-term risk premium as used in the internal model for market risk under Solvency II. For the expected accretion of insurance liabilities, the IFRS 17 curve at year-end of the most recently closed financial year is also used (See note 6 'Assets and liabilities related to insurance contracts and share of reinsurers in insurance liabilities - assumptions and estimates and accounting policies' in the consolidated financial statements 2023 of Achmea B.V.). This methodology applies to the Dutch insurance business, the Greek insurance business and the investment portfolio of the Holding company. For the other components, no adjustments are made to the net financial result from (re)insurance activities for the operating result.

Deviations from expected returns are reported as non-operating results. The sum of the operational and non-operational result represents the IFRS result before tax.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

2. CAPITAL AND RISK MANAGEMENT

This note provides an update on capital and risk management within Achmea as explained in the consolidated financial statements 2023 of Achmea B.V.

CAPITAL POSITION

Achmea has a solid capital position. As of 30 June 2024, the solvency ratio under Solvency II was 188% (31 December 2023: 183%).

The calculated Solvency Capital Requirement (SCR) and Solvency II Eligible Own Funds (EOF) is based on the principles set by EIOPA and further interpretation by Achmea.

The table below shows the Solvency II outcomes as at 30 June 2024.

SOLVENCY II RATIO FOR ACHMEA GROUP

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
Eligible Own Funds under Solvency II	9,712	8,848
Solvency Capital Requirement	5,165	4,840
Surplus	**4,547**	**4,008**
Ratio (%)	188%	183%

Solvency increased to 188% in the first half of the year from capital movements, portfolio and market developments.

Capital increased due to the € 750 million Tier 2 capital raised in May 2024 with a coupon of 5.625%. Part of the pre-existing € 750 million Tier 2 instrument with coupon of 4.25% (with first call date in February 2025) was repurchased. After repurchase, the value of this instrument is still € 393 million.

Portfolio developments are negative overall. Positive results in the non-life portfolio and the closed book portfolio of the pension and life business contribute to an increase in equity in the first half of the year. This effect is partly offset by a lower expected insurance result 2024 in the Dutch healthcare portfolio and an increased capital requirement due to a higher number of healthcare policyholders and an increase in healthcare costs per insured in 2024 due to inflation. In addition, the purchase and expansion of the equity portfolio results in lower solvency.

On balance, market developments are positive from, among other things, the increase in share prices that leads to an increase in economic value and thus an increase in solvency. The increase in interest rates and other spread movements result in a decrease in assets and liabilities and, on balance, have a positive effect on the allowed equity and solvency. In addition, the lower UFR results in lower equity and solvency.

Furthermore, in Q2 2024 the capital requirement for Achmea Bank was increased by DNB from 1% of risk-weighted assets to 2% due to the sector-wide increase in the countercyclical capital buffer. This leads to a higher required capital and a decrease in the Solvency II ratio.

The structure of the authorized Solvency II capital is shown below. This capital serves as a buffer to absorb risks and financial losses.

ELIGIBLE OWN FUNDS SOLVENCY II

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
Tier 1	7,552	6,951
Tier 2	1,691	1,292
Tier 3	469	605
Total eligible own funds Solvency II	**9,712**	**8,848**

Equity under Solvency II regulations is not equal to Equity under IFRS as a result of valuation differences and restrictions. The table below shows the composition of the Eligible own funds under Solvency II and the relationship with Equity under IFRS.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

RECONCILIATION BETWEEN IFRS EQUITY AND SOLVENCY II ELIGIBLE OWN FUNDS

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
IFRS equity	**9,039**	**8,980**
Solvency II valuation and classification differences	1,392	986
Not qualifying equity and foreseeable dividends	-719	-1,118
Eligible own funds Solvency II	**9,712**	**8,848**

Solvency II revaluations and reclassifications amounts of € 1,392 million (2023: € 986 million) include items not recognized under Solvency II (among others goodwill, capitalized acquisition costs and other intangible assets) and items valued differently under Solvency II. Solvency II prescribes for all items the economic value as which under IFRS is referred to as market value. In addition, reclassifications of subordinated debt and Solvency II allowed capital are included in this line item.

The main changes in valuation concern adjustment to market value of the technical provisions reported under IFRS and part of the portfolio of financial fixed assets valued at amortized cost under IFRS. The economic value of the technical provisions is calculated differently. The use of, among others, a different discount rate, the use of an illiquidity premium under IFRS 17 and a different Cost of Capital percentage for the determination of the Risk Adjustment under IFRS 17 than for the calculation of the Risk Margin under Solvency II lead to the valuation differences between Solvency II and IFRS.

Non-qualifying equity and expected dividends includes changes in the availability of Achmea's equity in accordance with Solvency II regulations. This item consists mainly of restrictions, valuation differences and expected dividends. The changes compared to December 31, 2023 consist of expected dividends (coupon) of € 20 million (2023: € 113 million) and restrictions of € 395 million (2023: € 305 million).

The table below provides an overview of the Solvency capital requirement under Solvency II.

SOLVENCY CAPITAL REQUIREMENT

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
Market risk	2,592	2,039
Counterparty risk	244	249
Life risk	1,272	1,329
Health risk	2,292	2,191
Non-life risk	1,245	1,247
Diversification	-2,752	-2,621
Basic Solvency Capital Requirement	**4,893**	**4,434**
Loss absorbing capacity of Expected Profit (LAC EP)	-632	-487
Loss absorbing capacity of Deferred Tax (LAC DT)	-643	-581
Operational risk	701	666
Solvency Capital Requirement (Consolidated)	**4,319**	**4,032**
SCR Other financial sectors & Other entities	846	808
Solvency Capital Requirement	**5,165**	**4,840**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Compliance update

This paragraph provides an update on compliance risk and ongoing investigations by regulators as disclosed in the financial statements of 2023.

Compliance investigations by regulators focus, among other things, on EU legislation for CDD, Duty of Care, Outsourcing, Cybersecurity and Sustainability. Achmea monitors compliance with legislation and regulations through short-cycle monitoring. Where desirable, proactive coordination is sought with supervising authorities.

The short-cycle monitoring revealed points of attention in the areas of CDD, Privacy, Cybersecurity and Outsourcing. Action plans have been developed and executed in consultation with management.

Customer Due Diligence (CDD)

The centralization of CDD activities within the 1 Know Your Customer Center (1 KYC) is at an advanced stage. Within 1 KYC, the activities surrounding sanction screening, transaction screening, UBO review are being performed centrally with the aim of working uniformly to utilize our knowledge. The reporting of unusual transactions to the Financial Intelligence Unit (FIU) is handled by the business units themselves. Also in the first half of 2024, these screenings were carried out. This concerns both periodic screening and additional screenings as a result of frequent changes to the sanctions lists. The AFM investigation initiated in 2022 at Syntrus Achmea Real Estate & Finance B.V. into compliance with the Wwft with respect to reporting unusual transactions to the Financial Intelligence Unit (FIU) has been completed. The AFM initiated proceedings to impose an administrative fine. The decision on this procedure is still pending and is expected in the second half of 2024. The other investigation at Syntrus Achmea Real Estate & Finance B.V., which started in early 2023 is still in progress and concerns compliance with the Wwft and the Sanctions Act. Given the intertwined nature of both investigations, the AFM has indicated it will also complete them in 2024. The results of both investigations will be announced by the AFM when they are completed and all related process steps have been taken. No reliable estimate regarding (the size of) a fine or other measure can yet be made.

Privacy

Achmea attaches great importance to privacy compliance. In 2024, additional measures will be taken to further improve the potential risks related to unstructured data.

Cybersecurity and outsourcing

Cyber security risk is also high in the early months of 2024. Geopolitical developments make the threat of attacks by "nation state actors" greater. In order to increase ransomware resilience, a central program has been started to enable integrated backup more quickly. In addition, cyber exercises and awareness around the recognition of phishing emails are being worked on continuously. In the context of outsourcing, risks in the outsourcing chain have been identified that provide insight into where an attack could potentially lead to disruption in business operations. As part of the implementation of DORA legislation, plenty of attention is also paid to this in supplier discussions in order to be compliant in a timely manner.

Update legal proceedings

Achmea B.V., its subsidiaries and participating interests are involved in a number of legal and arbitration proceedings. These proceedings relate to submitted claims arising from regular business activities.

In October 2023, Achmea Bank N.V. received a summons for a lawsuit from ‘Stichting Compensatie Zwitserse Frank Leningen’ (CZFL). This summons relates to mortgage loans denominated in Swiss Francs (CHF), provided by Staalbankiers N.V. (whose loans have been transferred to Achmea Bank N.V.) to some of its private banking customers. In the summons, Stichting CZFL, acting as a claims foundation, holds Achmea Bank N.V. liable for potential damages that clients with a CHF loan have suffered or may suffer as a result of (unforeseen) CHF/EUR exchange rate developments. Achmea Bank N.V. defends itself against this claim. In previous proceedings against Staalbankiers N.V. and Achmea Bank N.V., initiated by individual clients, the judge ruled in favour of Achmea Bank N.V. In view of the assessment of the complaints and claims on the grounds stated in CZFL's summons, no collective claims provision has been made. The legal procedure started at the court in The Hague in early 2024 and is expected to take several years.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Exploring options pension and life portfolios

In Pension & Life, our open book grew, partly due to an increase in premium volume in life insurance. In our service book (portfolio of insurances which are no longer sold) it is important to continue working as efficiently as possible. We are exploring various strategic options for this, with continuation of the current course also being an option. We expect to complete the exploration in the second half of the year.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

3. SEGMENTED INFORMATION

Achmea's activities are divided into segments which are regularly reviewed by the Executive Board to allocate resources to and assess the performance of each segment. Compared to the consolidated financial statements 2023 of Achmea B.V. the segmentation has remained unchanged.

SEGMENT CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2024

(€ MILLION)

	NON-LIFE NETHERLANDS	HEALTH NETHERLANDS	PENSION & LIFE NETHERLANDS	RETIREMENT SERVICES NETHERLANDS	INTER-NATIONAL ACTIVITIES	OTHER ACTIVITIES	INTER-SEGMENT ELIMINATIONS	TOTAL
Assets								
Intangible assets	662			49	68	12		791
Associates and joint ventures	112	23	49		8	34	-187	39
Property for own use and equipment	1	2			62	267		332
Investment property			683		4	8		695
Financial investments								
Investments from insurance and other activities	6,996	5,745	41,228		1,281	1,661	-1,224	55,687
Banking credit portfolio				15,721				15,721
Deferred tax assets	11		439	6	71	391	-7	911
Income tax receivable	42		158	18	3		-221	
Insurance contract assets					4			4
Reinsurance contracts held assets	480	1	21		521	314	-348	989
Receivables and accruals	189	974	389	249	98	325	-205	2,019
Cash and cash equivalents	124	170	227	1,650	222	174	-308	2,259
Assets classified as 'Held for sale'								
Total assets	**8,617**	**6,915**	**43,194**	**17,693**	**2,342**	**3,186**	**-2,500**	**79,447**
Equity								
Equity attributable to holders of equity instruments of the company	2,213	4,046	3,460	924	393	-1,999		9,037
Non-controlling interest			1			1		2
Total equity	**2,213**	**4,046**	**3,461**	**924**	**393**	**-1,998**		**9,039**
Liabilities								
Insurance contract liabilities								
Non-Life	5,835				1,052	440	-359	6,968
Health		2,292			234			2,526
Life			33,601		331	32	20	33,984
Other provisions	10			2	16	871		899
Financial liabilities	554	571	3,691	16,398	280	3,631	-1,933	23,192
Derivatives	5	5	2,441	369		1		2,821
Deferred tax liabilities					18		-7	11
Income tax payable		1			18	209	-221	7
Total liabilities	**6,404**	**2,869**	**39,733**	**16,769**	**1,949**	**5,184**	**-2,500**	**70,408**
Total equity and liabilities	**8,617**	**6,915**	**43,194**	**17,693**	**2,342**	**3,186**	**-2,500**	**79,447**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

SEGMENT CONSOLIDATED STATEMENT OF FINANCIAL POSITION AS AT 31 DECEMBER 2023

(€ MILLION)

	NON-LIFE NETHERLANDS	HEALTH NETHERLANDS	PENSION & LIFE NETHERLANDS	RETIREMENT SERVICES NETHERLANDS	INTER-NATIONAL ACTIVITIES	OTHER ACTIVITIES	INTER-SEGMENT ELIMINATIONS	TOTAL
Assets								
Intangible assets	661			54	68	16		799
Associates and joint ventures	101	20	50		9	29	-167	42
Property for own use and equipment	1	2			56	268		327
Investment property			716		4	5		725
Financial investments								
Investments from insurance and other activities	7,121	4,997	41,409		1,118	1,437	-1,276	54,806
Banking credit portfolio				15,171				15,171
Deferred tax assets	10		477	7	47	430		971
Income tax receivable			515	2	6		-444	79
Insurance contract assets					5			5
Reinsurance contracts held assets	459		26		701	304	-397	1,093
Receivables and accruals	98	871	552	212	83	72	-168	1,720
Cash and cash equivalents	129	380	382	728	263	77	-25	1,934
Assets classified as 'Held for sale'					9	37		46
Total assets	**8,580**	**6,270**	**44,127**	**16,174**	**2,369**	**2,675**	**-2,477**	**77,718**
Equity								
Equity attributable to holders of equity instruments of the company	2,151	3,839	3,376	893	381	-1,662		8,978
Non-controlling interest			1			1		2
Total equity	**2,151**	**3,839**	**3,377**	**893**	**381**	**-1,661**		**8,980**
Liabilities								
Insurance contract liabilities								
Non-Life	5,653				1,136	499	-413	6,875
Health		2,187			189			2,376
Life			34,595		340	22	16	34,973
Other provisions	11			2	15	910		938
Financial liabilities	454	237	3,141	14,842	280	2,761	-1,636	20,079
Derivatives	13	6	3,014	437		2		3,472
Deferred tax liabilities					2	9		11
Income tax payable	298	1			26	133	-444	14
Total liabilities	**6,429**	**2,431**	**40,750**	**15,281**	**1,988**	**4,336**	**-2,477**	**68,738**
Total equity and liabilities	**8,580**	**6,270**	**44,127**	**16,174**	**2,369**	**2,675**	**-2,477**	**77,718**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF PROFIT AND LOSS PER SEGMENT FIRST HALF YEAR 2024

(€ MILLION)

	NON-LIFE NETHERLANDS	HEALTH NETHERLANDS	PENSION & LIFE NETHERLANDS	RETIREMENT SERVICES NETHERLANDS	INTER-NATIONAL ACTIVITIES	OTHER ACTIVITIES	INTER-SEGMENT ELIMINATIONS	TOTAL
Insurance revenue	2,115	8,876	755		882	163	-126	12,665
Insurance service expenses	-2,056	-8,826	-727		-782	-163	119	-12,435
Net insurance service result from reinsurance contracts held	18	-1			-81	14	7	-43
Insurance service result	**77**	**49**	**28**		**19**	**14**		**187**
Investment result from (re)insurance activities	158	111	534		36	1		840
Finance result from insurance contracts	-98	-4	-406		-62	-2		-572
Finance result from reinsurance contracts held	-7		1		54	-1		47
Net financial result from (re)insurance activities	**53**	**107**	**129**		**28**	**-2**		**315**
Income from associates and joint ventures	3	1	-3		2	-2		1
Investment result from other activities				338	1	21	-15	345
Income from service contracts	1	86		156	20	25	-22	266
Other income		2		5	2			9
Total other income	**4**	**89**	**-3**	**499**	**25**	**44**	**-37**	**621**
Other operating expenses	3	77	2	241	33	49		405
Interest and similar expenses	7		7	217	1	45	-37	240
Other expenses	6	1			24	28		59
Total other expenses	**16**	**78**	**9**	**458**	**58**	**122**	**-37**	**704**
Operational result[1]	**118**	**167**	**145**	**41**	**14**	**-66**		**419**
Non-operational result	44	40	101	-5	-12	-1		167
Profit before tax	**162**	**207**	**246**	**36**	**2**	**-67**		**586**
Income tax	42	1	63	11	-1	-23		93
Net result	**120**	**206**	**183**	**25**	**3**	**-44**		**493**
Expense ratio[2]	24.5%	2.2%			10.1%			
Claims ratio[2]	71.9%	97.2%			86.2%			
Combined ratio[2]	96.4%	99.4%			96.3%			
Amortisation charges	5			1	9	19		34
Impairment losses				5				5

1 The operational result consists of the result before tax of € 586 million adjusted for the difference in Net financial result from (re)insurance activities compared to the normalised return of € -193 million, transaction result of € 16 million, impairment of a part of the goodwill recognized relating to Centraal Beheer PPI of € 5 million and restructuring costs of € 5 million. For a detailed explanation of the operational result, please refer to chapter 1 Accounting policies.

2 The ratios of the International activities segment relate to both Non-Life and Health Insurances.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CONSOLIDATED STATEMENT OF PROFIT AND LOSS PER SEGMENT FIRST HALF YEAR 2023

(€ MILLION)

	NON-LIFE NETHERLANDS	HEALTH NETHERLANDS	PENSION & LIFE NETHERLANDS	RETIREMENT SERVICES NETHERLANDS	INTER-NATIONAL ACTIVITIES	OTHER ACTIVITIES	INTER-SEGMENT ELIMINATIONS	TOTAL
Insurance revenue	1,968	7,868	780		770	155	-104	11,437
Insurance service expenses	-1,726	-7,833	-753		-1,176	-91	40	-11,539
Net insurance service result from reinsurance contracts held	-71	-1	4		397	-60	64	333
Insurance service result	**171**	**34**	**31**		**-9**	**4**		**231**
Investment result from (re)insurance activities	120	80	412		34	13	-13	646
Finance result from insurance contracts	-86	-5	-312		-155	-4		-562
Finance result from reinsurance contracts held	1		1		144	5		151
Net financial result from (re)insurance activities	**35**	**75**	**101**		**23**	**14**	**-13**	**235**
Income from associates and joint ventures	1	-2	6		-4	-5		-4
Investment result from other activities				171		20	7	198
Income from service contracts	9	73		138	20	30	-18	252
Other income	-1	2		2	17	4		24
Total other income	**9**	**73**	**6**	**311**	**33**	**49**	**-11**	**470**
Other operating expenses	5	66	1	222	27	71		392
Interest and similar expenses	5		5	76		32	-24	94
Other expenses	4	2	-2	3	20	18		45
Total other expenses	**14**	**68**	**4**	**301**	**47**	**121**	**-24**	**531**
Operational result[1]	**201**	**114**	**134**	**10**		**-54**		**405**
Non-operational result	15	32	-23		10	5		39
Profit before tax	**216**	**146**	**111**	**10**	**10**	**-49**		**444**
Income tax	56		28	3	5	-25		67
Net result	**160**	**146**	**83**	**7**	**5**	**-24**		**377**
Expense ratio[2]	24.8%	2.2%			17.2%			
Claims ratio[2]	66.5%	97.4%			84.6%			
Combined ratio[2]	91.3%	99.6%			101.8%			
Amortisation charges	3	1		1	11	24		40
Impairment losses				2	1			3

1 The operational result consists of the result before tax of € 444 million adjusted for the difference in Net financial result from (re)insurance activities compared to the normalised return of € -43 million and restructuring costs of € 4 million. For a detailed explanation of the operational result, please refer to chapter 1 Accounting policies.

2 The ratios of the International activities segment relate to both Non-Life and Health Insurance.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

4. INVESTMENTS

INVESTMENTS CLASSIFIED BY NATURE

(€MILLION)

	FAIR VALUE WITH CHANGES IN FAIR VALUE RECOGNISED IN THE STATEMENT OF PROFIT AND LOSS[1]		AMORTISED COST		TOTAL	
FINANCIAL ASSETS	30 JUNE 2024	31 DECEMBER 2023	30 JUNE 2024	31 DECEMBER 2023	30 JUNE 2024	31 DECEMBER 2023
Investments from insurance and other activities						
Equities & similar investments	9,589	8,656			9,589	8,656
Fixed income investments						
Bonds from or guaranteed by Governments	9,810	10,570			9,810	10,570
Securitised bonds[2]	1,029	1,074			1,029	1,074
Corporate bonds	14,812	13,484			14,812	13,484
Convertible bonds	414	400			414	400
Loans secured by mortgages	8,500	8,315			8,500	8,315
Loans and deposits with credit institutions	380	212	6	6	386	218
Other	1,704	1,697	5	5	1,709	1,702
Total fixed income investments	**36,649**	**35,752**	**11**	**11**	**36,660**	**35,763**
Derivatives	4,014	4,680			4,014	4,680
Other financial investments	5,424	5,707			5,424	5,707
Total investments from insurance and other activities	**55,676**	**54,795**	**11**	**11**	**55,687**	**54,806**
Banking credit portfolio[3]						
Fixed income investments						
Loans secured by mortgages			15,084	14,151	15,084	14,151
Loans and deposits with credit institutions			174	555	174	555
Other				31		31
Total fixed income investments			**15,258**	**14,737**	**15,258**	**14,737**
Derivatives	387	371			387	371
Other financial investments			76	63	76	63
Total banking credit portfolio	**387**	**371**	**15,334**	**14,800**	**15,721**	**15,171**
Total investments	**56,063**	**55,166**	**15,345**	**14,811**	**71,408**	**69,977**

1 Investments measured at fair value with changes in fair value recognised in the statement of profit and loss totalling € 56.063 million relates for € 652 million (31 December 2023: € 792 million) to Investments designated measured at fair value with changes in fair value recognised in the statement of profit and loss.
2 Securitised bonds consist of € 284 million (31 December 2023: € 245 million) in asset-backed bonds.
3 The Banking credit portfolio includes a provision relating to credit losses (ECL). Additions and withdrawals to provisions during 2023 were equal to € 1 million (2023: € 7 million).

Investments from insurance and other activities

Investments from insurance and other activities increased by € 881 million in the first half year of 2024 compared to 31 December 2023. The increase in equities and similar investments is due to higher share prices on the financial markets. Fixed income investments increased due to a positive balance from purchases and sales despite negative revaluations as result of increasing interest rates. Other financial investments decreased as a result of repayments from savings.

Banking credit portfolio

The banking credit portfolio increased by € 550 million compared to the year 2023. The most important development of the banking credit portfolio in 2024 concerns the increase in the mortgage portfolio as a result of an increase in regular production.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

5. ASSETS AND LIABILITIES RELATED TO INSURANCE CONTRACTS AND SHARE OF REINSURERS IN INSURANCE LIABILITIES

ANALYSIS OF ASSETS AND LIABILITIES RELATED TO (RE)INSURANCE CONTRACTS

(€ MILLION)

			30 JUNE 2024			31 DECEMBER 2023
	(RE)INSURANCE ASSETS	(RE)INSURANCE LIABILITIES	TOTAL	(RE)INSURANCE ASSETS	(RE)INSURANCE LIABILITIES	TOTAL
Insurance contracts						
Non-life						
General model		996	996		1,039	1,039
Premium allocation approach	1	5,972	5,971	1	5,836	5,835
Subtotal	**1**	**6,968**	**6,967**	**1**	**6,875**	**6,874**
Health						
General model		38	38		40	40
Premium allocation approach	1	2,488	2,487	2	2,336	2,334
Subtotal	**1**	**2,526**	**2,525**	**2**	**2,376**	**2,374**
Life						
General model	2	23,722	23,720	2	24,295	24,293
Variable fee approach		10,262	10,262		10,667	10,667
Assets for insurance acquisition cash flows					11	11
Subtotal	**2**	**33,984**	**33,982**	**2**	**34,973**	**34,971**
Total insurance contracts	**4**	**43,478**	**43,474**	**5**	**44,224**	**44,219**
Outward reinsurance contracts held						
Non-life						
Premium allocation approach	957		957	1,064		1,064
Health						
Premium allocation approach	2		2	2		2
Life						
General model	30		30	27		27
Total outward reinsurance contracts held	**989**		**989**	**1,093**		**1,093**

The total value of the insurance contracts amounts to € 43,474 million as per 30 June 2024 (31 December 2023: € 44,219 million). The most important changes are explained in the movement tables below. The total value of the reinsurance contracts amounts to € 989 million as per 30 June 2024 (31 December 2023: € 1,093 million). The decrease in Non-Life is mainly due to higher reinsurance premiums and payments received on claims with reinsurers particularly in Turkey (claims year 2023).

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

CSM maturity overview

The following tables show the expected release to the statement of profit and loss of the remaining CSM after the statement of financial position date for liabilities related to insurance contracts valued at GMM and VFA.

(€ MILLION)

					30 JUNE 2024
	LESS THAN 1 YEAR	BETWEEN 1 AND 5 YEARS	BETWEEN 5 AND 15 YEARS	OVER 15 YEARS	TOTAL
Non-life					
Insurance contracts	13	47	49	21	130
Health					
Insurance contracts	1	4	5	1	11
Life					
Insurance contracts	32	177	322	484	1,015
Reinsurance contracts held	1				1

(€ MILLION)

					31 DECEMBER 2023
	LESS THAN 1 YEAR	BETWEEN 1 AND 5 YEARS	BETWEEN 5 AND 15 YEARS	OVER 15 YEARS	TOTAL
Non-life					
Insurance contracts	16	51	60	26	153
Health					
Insurance contracts	2	5	5	2	14
Life					
Insurance contracts	64	178	327	507	1,076
Reinsurance contracts held	1				1

The CSM for Health consists of a dedicated portfolio in Greece made up of combined health and life products with health as the main risk. The decrease in the CSM for Health concerns the regular release for this product. The CSM for Non-Life and Life is explained following the movement schedules for insurance contracts measured at GMM and VFA.

Maturity overview of the present value of future cash flows

The following tables show the expected outcome of the present value of future cash flows. These tables do not include the Risk Adjustment and the CSM.

(€ MILLION)

									30 JUNI 2024
	LESS THAN 12 MONTHS	BETWEEN 1 AND 2 YEARS	BETWEEN 2 AND 3 YEARS	BETWEEN 3 AND 4 YEARS	BETWEEN 4 AND 5 YEARS	BETWEEN 5 AND 10 YEARS	BETWEEN 10 AND 15 YEARS	MORE THAN 15 YEARS	TOTAL
Insurance contract liabilities									
Non-life	2,382	1,044	709	502	522	887	338	252	6,636
Health	2,089	28	167	130	2	6	2	1	2,425
Life	1,849	2,511	2,339	2,106	1,932	7,623	5,206	8,718	32,284
Total	**6,320**	**3,583**	**3,215**	**2,738**	**2,456**	**8,516**	**5,546**	**8,971**	**41,345**

									31 DECEMBER 2023
	LESS THAN 12 MONTHS	BETWEEN 1 AND 2 YEARS	BETWEEN 2 AND 3 YEARS	BETWEEN 3 AND 4 YEARS	BETWEEN 4 AND 5 YEARS	BETWEEN 5 AND 10 YEARS	BETWEEN 10 AND 15 YEARS	MORE THAN 15 YEARS	TOTAL
Insurance contract liabilities									
Non-life	2,158	1,060	717	513	392	1,011	383	290	6,524
Health	1,619	246	123	248	2	6	2	1	2,247
Life	3,189	2,387	2,233	2,050	1,887	7,485	5,165	8,782	33,178
Total	**6,966**	**3,693**	**3,073**	**2,811**	**2,281**	**8,502**	**5,550**	**9,073**	**41,949**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Movements in liabilities related to insurance contracts

The tables below provide insight into the insurance contracts for each insurance sector (Non-life, Health and Life). An overview is presented per insurance sector where the development in the book value of the insurance contracts is presented. For the portfolios measured at GMM or VFA, an analysis of the development of the expected future cash flows, the Risk Adjustment and the CSM is also included. These tables contain an overview of the cash flows that are necessary to meet the liabilities after the balance sheet date and the reconciliation of changes with the statement of profit and loss.

Non-life

MOVEMENTS IN TOTAL INSURANCE CONTRACTS - NON-LIFE (€ MILLION)

	LIABILITIES FOR REMAINING COVERAGE		LIABILITIES FOR INCURRED CLAIMS				
			GMM	PAA			
	EXCLUDING LOSS COMPONENT	LOSS COMPONENT	ESTIMATES OF PRESENT OF VALUE OF FUTURE CASH FLOWS	ESTIMATES OF PRESENT OF VALUE OF FUTURE CASH FLOWS	RISK ADJUSTMENT	**TOTAL FIRST HALF YEAR 2024**	YEAR 2023
Insurance contracts assets	-1					-1	-4
Insurance contracts liabilities	248	36	1,192	5,279	120	6,875	6,282
Balance at 1 January	**247**	**36**	**1,192**	**5,279**	**120**	**6,874**	**6,278**
Insurance service revenue	-2,530					-2,530	-4,795
Insurance service expenses	275	12	89	1,998	3	2,377	4,964
Insurance service result	**-2,255**	**12**	**89**	**1,998**	**3**	**-153**	**169**
Financial income and expenses	-6	2	-8	59	3	50	356
Effect of changes in exchange rates	-4	-1		-38	-3	-46	-113
Total changes in the statement of profit and loss and other comprehensive income	**-2,265**	**13**	**81**	**2,019**	**3**	**-149**	**412**
Cash flows	**2,446**		**-130**	**-2,074**		**242**	**176**
Other changes							8
Balance at 30 June / 31 December	**428**	**49**	**1,143**	**5,224**	**123**	**6,967**	**6,874**
Insurance contracts assets				-1		-1	-1
Insurance contracts liabilities	428	49	1,143	5,225	123	6,968	6,875

Non-life Insurance contracts on balance increased by € 93 million. Insurance contract liabilities for remaining coverage increased due to higher insurance premium cash flows offset by a higher release of earned premiums due to price adjustments. Insurance liabilities for incurred claims decreased as a result of mainly curve adjustments and payments (cash flows).

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

MOVEMENTS IN INSURANCE CONTRACTS MEASURED AT GMM - NON-LIFE

(€ MILLION)

			CONTRACTUAL SERVICE MARGIN					
	ESTIMATES OF PRESENT VALUE OF FUTURE CASH FLOWS	RISK ADJUSTMENT	CONTRACTS UNDER FAIR VALUE APPROACH	OTHER CONTRACTS	TOTAL CSM	FIRST HALF YEAR 2024	TOTAL CSM YEAR 2023	YEAR 2023
Insurance contracts liabilities	811	75	137	16	153	1,039	131	1,098
Balance at 1 January	**811**	**75**	**137**	**16**	**153**	**1,039**	**131**	**1,098**
Changes in the statement of profit or loss and other comprehensive income								
Changes that relate to current services	1	-2	-8		-8	-9	-18	-35
Changes that relate to future services	15	3	-4	-11	-15	3	40	-11
Changes that relate to past services	23	-1				22		6
Insurance service result	**39**		**-12**	**-11**	**-23**	**16**	**22**	**-40**
Financial income and expenses and foreign currency differences	-14					-14		37
Effect of changes in exchange rates								
Total changes in the statement of profit and loss and other comprehensive income	**25**		**-12**	**-11**	**-23**	**2**	**22**	**-3**
Cash flows	**-46**					**-46**		**-56**
Other movements								
Balance at 30 June / 31 December	**790**	**75**	**125**	**5**	**130**	**995**	**153**	**1,039**
Insurance contracts liabilities	790	75	125	5	130	995	153	1,039

The CSM for Non-life largely consists of the CSM of disability insurances in the Netherlands. The CSM for Non-life decreased by € 23 million compared to 2023. On balance outgoing cash flows plus risk adjustments increased by € 15 million resulting in a lower CSM and a loss component. Furthermore the CSM decreased by € 8 million due to regular releases to the Income statement.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Health

MOVEMENTS IN TOTAL INSURANCE CONTRACTS - HEALTH

(€ MILLION)

	LIABILITIES FOR REMAINING COVERAGE		LIABILITIES FOR INCURRED CLAIMS				
			GMM	PAA			
	EXCLUDING LOSS COMPONENT	LOSS COMPONENT	ESTIMATES OF PRESENT OF VALUE OF FUTURE CASH FLOWS	ESTIMATES OF PRESENT OF VALUE OF FUTURE CASH FLOWS	RISK ADJUSTMENT	TOTAL FIRST HALF YEAR 2024	YEAR 2023
Insurance contracts assets				-2		-2	-3
Insurance contracts liabilities	-723	21	3	3,045	30	2,376	2,808
Balance at 1 January	**-723**	**21**	**3**	**3,043**	**30**	**2,374**	**2,805**
Insurance service revenue	-9,322					-9,322	-16,370
Insurance service expenses	27	14	5	9,231	5	9,282	16,340
Insurance service result	**-9,295**	**14**	**5**	**9,231**	**5**	**-40**	**-30**
Financial income and expenses	4			3		7	17
Total changes in the statement of profit and loss and other comprehensive income	**-9,291**	**14**	**5**	**9,234**	**5**	**-33**	**-13**
Cash flows	**8,711**		**-4**	**-8,523**		**184**	**-418**
Other changes							
Balance at 30 June / 31 December	**-1,303**	**35**	**4**	**3,754**	**35**	**2,525**	**2,374**
Insurance contracts assets				-1		-1	-2
Insurance contracts liabilities	-1,303	35	4	3,755	35	2,526	2,376

Health Insurance contracts on balance increased by € 151 million. This is mainly caused by the increase in the Insurance liabilities for incurred claims PAA due to the fact that health declarations are not fully received by Achmea which is usual in the first half year in the healthcare market. This effect is enhanced by the increase in the number of insured persons and healthcare cost inflation. This is offset by a decrease in the Insurance liabilities for remaining coverage as a result of the decrease in the included prepaid premium.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Life

MOVEMENTS IN TOTAL INSURANCE CONTRACTS – LIFE

(€ MILLION)

	LIABILITIES FOR REMAINING COVERAGE				
	EXCLUDING LOSS COMPONENT	LOSS COMPONENT	LIABILITIES FOR INCURRED CLAIMS	TOTAL FIRST HALF YEAR 2024	YEAR 2023
Insurance contracts assets	-3		1	-2	-4
Insurance contracts liabilities	34,414	55	493	34,962	34,332
Balance at 1 January	**34,411**	**55**	**494**	**34,960**	**34,328**
Insurance service revenue	-813			-813	-1,766
Insurance service expenses	-697	30	1,447	780	1,746
Insurance service result	**-1,510**	**30**	**1,447**	**-33**	**-20**
Financial income and expenses	155	1	-39	117	2,460
Total changes in the statement of profit and loss and other comprehensive income	**-1,355**	**31**	**1,408**	**84**	**2,440**
Cash flows	**392**		**-1,454**	**-1,062**	**-1,804**
Other changes	2	-4	2		-4
Balance at 30 June / 31 December[1]	**33,450**	**82**	**450**	**33,982**	**34,960**
Insurance contracts assets	-4		2	-2	-2
Insurance contracts liabilities	33,454	82	448	33,984	34,962

1. The summary of movements does not include mutations on Assets for insurance acquisition cash flows.

Life Insurance contracts on balance decreased by € 978 million. This was mainly due to portfolio developments (balance of premiums and benefits) of € 1.1 billion. This was partly offset by increases due to developments in the financial markets of € 117 million. The decrease of insurance service revenues and expenses is in line by expectations and result from portfolio changes.

The consolidated financial statements of Achmea B.V. 2023 described that Achmea reached an agreement with the interest groups on a final settlement for customers with an unit-linked insurance policy, which are affiliated with one of these parties. The settlement is currently being carried out according to schedule. The estimation of amounts included in liabilities related to Life insurance contracts (Liability for incurred claims) as of 30 June 2024 remained unchanged from 31 December 2023.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

MOVEMENTS IN INSURANCE CONTRACTS VALUED AT GMM AND VFA – LIFE

(€ MILLION)

			CONTRACTUAL SERVICE MARGIN					
	ESTIMATES OF PRESENT VALUE OF FUTURE CASH FLOWS	RISK ADJUSTMENT	CONTRACTS UNDER FAIR VALUE APPROACH	OTHER CONTRACTS	TOTAL CSM	FIRST HALF YEAR 2024	TOTAL CSM YEAR 2023	YEAR 2023
Insurance contracts assets	-3	1				-2		-4
Insurance contracts liabilities	33,167	719	1,037	39	1,076	34,962	1,100	34,332
Balance at 1 January	**33,164**	**720**	**1,037**	**39**	**1,076**	**34,960**	**1,100**	**34,328**
Changes in the statement of profit or loss and other comprehensive income								
Changes that relate to current services	28	-34	-25	-3	-28	-34	-61	9
Changes that relate to future services	46	25	-45	4	-41	30	32	30
Changes that relate to past services	-29					-29		-59
Insurance service result	**45**	**-9**	**-70**	**1**	**-69**	**-33**	**-29**	**-20**
Financial income and expenses and foreign currency differences	133	-20	3	1	4	117	6	2,460
Total changes in the statement of profit and loss and other comprehensive income	**178**	**-29**	**-67**	**2**	**-65**	**84**	**-23**	**2,440**
Cash flows	**-1,062**					**-1,062**		**-1,804**
Other movements	-4		4		4		-1	-4
Balance at 30 June / 31 December[1]	**32,276**	**691**	**974**	**41**	**1,015**	**33,982**	**1,076**	**34,960**
Insurance contracts assets	-8	1	5		5	-2		-2
Insurance contracts liabilities	32,284	690	969	41	1,010	33,984	1,076	34,962

1. The summary of movements does not include mutations on Assets for insurance acquisition cash flows.

The CSM for Life largely consists of the CSM of the service book portfolio in the Netherlands. There is a slight increase in CSM due to new contracts (first half year 2024: € 6 million; 2023: € 12 million) and therefore this impact is not disclosed. The CSM for Life decreased by € 61 million due to a one-off adjustment for methodological changes of recognizing cost assumptions for future periods. This methodology was harmonized between IFRS 9/17 and Solvency II.

For the insurance contracts with direct participation features for which the interest rate risk of guarantees provided is mitigated through interest rate derivatives, the change in value of the CSM due to Achmea's share in the change in value of the underlying financial instruments is recognised in the statement of profit and loss. The effect of risk mitigation in the statement of profit and loss on the CSM for the first half year of 2024 amounts to € 51 million (2023: € 31 million negative).

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

KEY ASSUMPTIONS AND ESTIMATES WHEN ASSESSING THE MEASUREMENT OF LIABILITIES AND ASSETS RELATED TO (RE)INSURANCE CONTRACTS

Discount curve for present value calculation

With the exception of the short-term premium provisions of Health Netherlands and the short-term premium provisions of Non-life Netherlands, all cash flows are discounted. Achmea's discount curve is composed bottom-up, consisting of a risk-free rate plus an illiquidity spread that is specific for each product group of insurance contracts based on the investment portfolio of the life and pension business. Insurance illiquidity premiums are derived from the spreads that can be earned on Achmea's illiquid, fixed income investments. For insurance contracts (in euros) with a remaining maturity of less than 30 years, the risk-free rate is based on the risk-free swap curve from which a Credit Risk Adjustment in accordance with Solvency II of 10 bps is deducted over the entire curve. For maturities of 30 years and longer, the risk-free curve is determined by extrapolating to an Ultimate Forward Rate (UFR), which as of 30 June 2024 is 2.3% (year-end 2023: 2.4%), from which a Credit Risk Adjustment is deducted. The UFR reflects the long-term real interest rate and inflation expectations and is based on historical data. In addition, the ECB's 2% target inflation rate is taken into account. The UFR is reviewed periodically, and it is expected to further decrease given constant interest rates and inflation. The following table shows the minimum and maximum of the discount curve used to discount cash flows in the currencies most important to Achmea.

MINIMUM AND MAXIMUM YIELD CURVE USED TO DISCOUNT THE CASH FLOWS OF THE MAJOR CURRENCIES (%)

30 JUNE 2024							SPOT RATES (%)
	1 YEAR	5 YEARS	10 JAAR	15 YEARS	20 YEARS	30 YEARS	50 YEARS
Non-life - PAA[1]							
Euro	3.70 - 3.88	3.03 - 3.09	2.98 - 2.99	2.99 - 2.99	2.87 - 2.90		
Turkish Lira	45.40 - 50.00	27.31 - 44.46	22.15 - 27.19	18.89 - 22.07	16.72 - 18.85		
Non-Life GMA							
Euro	3.70 - 3.88	3.03 - 3.09	2.98 - 2.99	2.99 - 2.99	2.87 - 2.90	2.30 - 2.30	2.55 - 2.58
Health - PAA[1]							
Euro		2.27 - 3.27					
Life Netherlands - General model							
Euro	3.43 - 3.79	2.77 - 3.12	2.73 - 3.07	2.76 - 3.07	2.66 - 2.94	2.36 - 2.62	2.13 - 2.36
Life Netherlands - Variable fee approach							
Euro	3.43 - 3.79	2.77 - 3.12	2.73 - 3.07	2.76 - 3.07	2.66 - 2.94	2.36 - 2.62	2.13 - 2.36

1 Due to the shorter maturities of insurance contracts accounted for under PAA, the yield curve of Health insurances is included for 2 to 5 years (1 year is not discounted) and the yield curve of Non-life insurances for up to 20 years.

Risk Adjustment

The Risk Adjustment is the allowance for the non-financial risks associated with (re)insurance contracts. This compensation for the uncertainty about the size and timing of non-financial cash flows is determined separately for each (re)insurance entity.

The table below shows the confidence levels on a 1-year basis corresponding to the risk adjustments as calculated using the cost of capital method.

NON-LIFE

	(%)	(%)
	30 JUNE 2024	31 DECEMBER 2023
The Netherlands	71.39	72.11
Turkey	75.00	75.00
Slovakia	67.60	71.73
Greece	62.37	56.98

LIFE

	(%)	(%)
	30 JUNE 2024	31 DECEMBER 2023
The Netherlands	89.45	89.71
Slovakia	67.60	71.73
Greece	62.37	79.08

HEALTH

	(%)	(%)
	30 JUNE 2024	31 DECEMBER 2023
The Netherlands	54.96	55.31
Slovakia	67.60	71.73

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

6. FINANCIAL LIABILITIES

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
Investment contracts	149	151
Banking customer accounts	9,596	8,734
Loans and borrowings	8,247	7,045
Operational leases	124	126
Other liabilities	5,076	4,023
Total financial liabilities	**23,192**	**20,079**

LOANS AND BORROWINGS CLASSIFIED BY FINANCING ACTIVITY

(€ MILLION)

	30 JUNE 2024	31 DECEMBER 2023
Deposits from credit institutions	123	360
Secured bank loans	3,720	2,756
Unsecured loans	3,055	3,322
Subordinated loans	1,288	547
Others	61	60
Total loans and borrowings classified by financing activity	**8,247**	**7,045**

Financial liabilities increased by € 3.1 million.

Banking customer accounts increased by € 862 million due to the increase in the savings portfolio. The increase is a direct result of the increase in the mortgage portfolio and due to a favourable development of interest rates for customers.

Loans and borrowings increase by € 1,202 million. This is mainly caused by the following transactions:

In February 2024, Achmea Bank N.V. placed € 500 million of Soft Bullet Covered Bonds with a maturity of 10 years, a coupon rate of 3.0% and with a maturity date on February 7, 2034. In addition, Achmea Bank N.V. placed another € 500 million of Soft Bullet Covered Bonds in June 2024 with a maturity of 12 years, a coupon rate of 3.125% and with a maturity date on June 11, 2036. These loans are listed on Euronext Amsterdam, the Netherlands.

In addition, Achmea Bank N.V. repaid call deposits with DNB of € 300 million and € 260 million on commercial papers in the first half of 2024.

In May 2024, Achmea B.V. issued a subordinated, listed 5.625% Tier 2 bond with a nominal value of € 750 million and a first call date between May 2, 2034 and November 2, 2034. Maturity of this loan is 20 years.

Other liabilities increased by € 1,053 million mainly due to investment transactions yet to be settled.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

7. FAIR VALUE HIERARCHY

This note provides an overview of assets and liabilities that are measured subsequently to initial recognition at fair value. These assets and liabilities are grouped into three levels based on the significance of the inputs used in making the fair-value measurements (fair-value hierarchy). The hierarchy consists of the levels as included in the consolidated financial statements 2023 of Achmea B.V.

FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE ON A RECURRING BASIS AS AT 30 JUNE 2024

(€ MILLION)

	LEVEL 1	LEVEL 2	LEVEL 3	TOTAL
Assets				
Recurring fair value measurement				
Investments				
Equities and similar investments	6,719	1,686	1,184	9,589
Fixed income investments	24,404	3,725	8,520	36,649
Derivatives	5	4,396		4,401
Other financial investments	164	5,260		5,424
Cash and cash equivalents	2,259			2,259
Total assets measured at fair value on a recurring basis	**33,551**	**15,067**	**9,704**	**58,322**
Liabilities				
Recurring fair value measurement				
Financial liabilities				
Investment contracts		149		149
Loans and borrowings		1		1
Derivatives	16	2,805		2,821
Total liabilities measured at fair value on a recurring basis	**16**	**2,955**		**2,971**

FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE ON A RECURRING BASIS AS AT 31 DECEMBER 2023

(€ MILLION)

	LEVEL 1	LEVEL 2	LEVEL 3	TOTAL
Assets				
Recurring fair value measurement				
Investments				
Equities and similar investments	5,865	1,679	1,112	8,656
Fixed income investments	22,337	5,081	8,334	35,752
Derivatives	16	5,035		5,051
Other financial investments	144	5,563		5,707
Cash and cash equivalents	1,934			1,934
Total assets measured at fair value on a recurring basis	**30,296**	**17,358**	**9,446**	**57,100**
Liabilities				
Recurring fair value measurement				
Financial liabilities				
Investment contracts		151		151
Loans and borrowings		1		1
Derivatives	100	3,372		3,472
Total liabilities measured at fair value on a recurring basis	**100**	**3,524**		**3,624**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

No significant changes in the fair value hierarchy in the first half of 2024
At each reporting date, Achmea assesses the classification of assets and liabilities measured at fair value. The assessment of the classification in the fair value hierarchy requires substantial estimates, for example the importance of (un)observable inputs used in determining the fair value or with respect to activity of the market. In case of inactive markets, judgement is required on the valuation techniques used to determine the fair value as well as the interpretation of the category of (market) data used. As a result, the outcome of the classification process may differ between reporting periods. Achmea's policy is to incorporate transfers into and out of levels within the fair value hierarchy in the Statement of financial position at the beginning of the reporting period. No significant changes were made to the categorisation of financial assets and financial liabilities in the first half of 2024.

Valuation techniques used and valuation processes within Achmea for level 2 and 3 valuations
Depending on the financial instruments, Achmea has set up valuation guidelines and procedures for determining the fair value. The valuation guidelines and procedures for determining the fair value are the same as those used in the preparation of the consolidated financial statements 2023 of Achmea B.V.

Movement schedule for level 3 Financial instruments measured at fair value on a recurring basis

MOVEMENT SCHEDULE FOR LEVEL 3 ASSETS AND LIABILITIES MEASURED AT FAIR VALUE ON A RECURRING BASIS FIRST HALF YEAR 2024

(€ MILLION)

	EQUITIES AND SIMILAR INVESTMENTS	FIXED INCOME INVESTMENTS	ASSETS TOTAL	DERIVATIVES	LIABILITIES TOTAL
Balance at 1 January	**1,112**	**8,334**	**9,445**		
Investments and loans granted	86	636	722		
Divestments and disposals	-17	-533	-551		
Fair value changes included in Statement of profit and loss	31	78	109		
Changes due to reclassification	-28		-28		
Changes in fair value hierarchy (transfers to Level 3)	0	5	5		
Balance as at 30 June	**1,184**	**8,520**	**9,704**		

MOVEMENT SCHEDULE FOR LEVEL 3 ASSETS AND LIABILITIES MEASURED AT FAIR VALUE ON A RECURRING BASIS 2023

(€ MILLION)

	EQUITIES AND SIMILAR INVESTMENTS	FIXED INCOME INVESTMENTS	ASSETS TOTAL	DERIVATIVES	LIABILITIES TOTAL
Balance at 1 January	**1,234**	**7,650**	**8,884**		
Investments and loans granted	414	1,341	1,755		
Divestments and disposals	-22	-863	-885		
Fair value changes included in Statement of profit and loss	-78	208	130		
Changes due to reclassification	-8		-8		
Changes in fair value hierarchy (transfers from Level 3)	-428	-2	-430		
Balance as at 31 December	**1,112**	**8,334**	**9,446**		

Changes in fair value relating to Equities and similar investments and Fixed income investments recognised in the Statement of profit and loss are presented as part of the Investment return from (re)insurance activities.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

SIGNIFICANT UNOBSERVABLE INPUTS FOR FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE CLASSIFIED AS CATEGORY 3 ON 30 JUNE 2024

DESCRIPTION	FAIR VALUE IN MILLIONS	VALUATION TECHNIQUE USED	UNOBSERVABLE INPUTS	RANGE (WEIGHTED AVERAGE)	RELATIONSHIP OF UNOBSERVABLE INPUTS WITH FAIR VALUE
Investments					
Equities and similar investments	1,184	Net Asset Value	N/A	N/A	N/A
Fixed income investments					
Investments insurance business	8,520	Discounted cash flows	Total spread	48 - 255 (bp)	Increase (decrease) will result in a decrease (increase) in value and has a negative (positive) impact on the Statement of profit and loss.

SIGNIFICANT UNOBSERVABLE INPUTS FOR FINANCIAL INSTRUMENTS MEASURED AT FAIR VALUE CLASSIFIED AS CATEGORY 3 ON 31 DECEMBER 2023

DESCRIPTION	FAIR VALUE IN MILLIONS	VALUATION TECHNIQUE USED	UNOBSERVABLE INPUTS	RANGE (WEIGHTED AVERAGE)	RELATIONSHIP OF UNOBSERVABLE INPUTS WITH FAIR VALUE
Investments					
Equities and similar investments	1,112	Net Asset Value	N/A	N/A	N/A
Fixed income investments					
Investments insurance business	8,334	Discounted cash flows	Total spread	86 - 191 (bp)	Increase (decrease) will result in a decrease (increase) in value and has a negative (positive) impact on the Statement of profit and loss.

Equities and similar investments mainly consist of investments in private equity amounting to € 24 million (31 December 2023: € 202 million), real estate funds amounting to € 806 million (31 December 2023: € 725 million) and infrastructure funds amounting to € 55 million (31 December 2023: € 163 million). The private equity investments are of a highly diversified nature in terms of sector, geographical region and type of investment. Because for the majority of these investments, the fair value is determined using the intrinsic value (net asset value) as reported by the fund manager or the general partner, there is no significant unobservable input or combination of inputs that can be used to conduct a sensitivity analysis for this portfolio.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

Financial instruments not measured at fair value for which the fair value is disclosed

The following table provides an overview of all financial instruments that are not measured at fair value and of which the fair value is disclosed in the notes.

FAIR VALUE (HIERARCHY) ASSETS AND LIABILITIES NOT MEASURED AT FAIR VALUE (€ MILLION)

	CARRYING AMOUNT AS AT 30 JUNE 2024				FAIR VALUE AS AT 30 JUNE 2024
		QUOTED PRICES IN ACTIVE MARKETS FOR IDENTICAL INSTRUMENTS	SIGNIFICANT OTHER OBSERVABLE INPUTS	SIGNIFICANT UNOBSERVABLE INPUTS	
		LEVEL 1	LEVEL 2	LEVEL 3	TOTAL
Assets					
Investments					
Fixed income investments	15,269		396	14,191	14,587
Other financial investments	76		76		76
Receivables	2,020		1,519		1,519
Liabilities					
Banking customer accounts	9,596		9,440		9,440
Loans and borrowings	8,246	9	5,575		5,584
Other liabilities	3,756	-0	3,721		3,721

FAIR VALUE (HIERARCHY) ASSETS AND LIABILITIES NOT MEASURED AT FAIR VALUE (€ MILLION)

	CARRYING AMOUNT AS AT 31 DECEMBER 2023				FAIR VALUE AS AT 31 DECEMBER 2023
		QUOTED PRICES IN ACTIVE MARKETS FOR IDENTICAL INSTRUMENTS	SIGNIFICANT OTHER OBSERVABLE INPUTS	SIGNIFICANT UNOBSERVABLE INPUTS	
		LEVEL 1	LEVEL 2	LEVEL 3	TOTAL
Assets					
Investments					
Fixed income investments	14,748		584	13,751	14,335
Other financial investments	63		63		63
Receivables	1,720		1,709		1,709
Liabilities					
Banking customer accounts	8,734		8,639		8,639
Loans and borrowings	7,044	1,792	5,189		6,981
Other liabilities	4,023		2,738		2,738

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

8. INSURANCE SERVICE RESULT

INSURANCE SERVICE RESULT

(€ MILLION)

				FIRST HALF YEAR 2024
	NON-LIFE	HEALTH	LIFE	TOTAL
Insurance revenue	2,530	9,322	813	12,665
Insurance service expenses	-2,377	-9,283	-780	-12,440
Net result from reinsurance contracts	-41	-2		-43
Total insurance service result	**112**	**37**	**33**	**182**

(€ MILLION)

				FIRST HALF YEAR 2023
	NON-LIFE	HEALTH	LIFE	TOTAL
Insurance revenue	2,338	8,266	833	11,437
Insurance service expenses	-2,498	-8,243	-801	-11,542
Net result from reinsurance contracts	338	-5		333
Total insurance service result	**178**	**18**	**32**	**228**

Non-life

The insurance service result of Non-life is € 66 million lower than in the first half year of 2023. This is mainly caused by less favourable inflation expectations and decrease of the yield curve compared to the first half of 2023 in the Netherlands, a higher inflow on Disability (WIA) and Absenteeism portfolios and a loss component on Disability (AOV). Insurance service result is favourably affected by higher insurance revenue due to price changes and less large claims, increase of the yield curve in Turkey and lower net expenses due to the absence of calamities in Turkey (earthquake in 2023).

Health

The insurance service result Health is € 19 million higher than in the first half of 2023. The increase in the number of insured persons is reflected in both the revenues and the expenses. In addition, the premium revenues have increased due to both higher premiums from policyholders and a higher contribution from the Dutch Healthcare Institute, partly offset by higher healthcare costs as a result of healthcare cost inflation and an increase in healthcare consumption, and the result from previous years is more favourable due to a higher equalization contribution and lower healthcare costs on previous years.

Life

The insurance service result of Life is € 1 million higher than in the first half year of 2023. The insurance revenue and insurance service expenses are lower due to the run-off of the service-book portfolio.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

9. INSURANCE SERVICE REVENUE

INSURANCE SERVICE REVENUE

(€ MILLION)

				FIRST HALF YEAR 2024
	NON-LIFE	HEALTH	LIFE	TOTAL
Contracts under the GMM or VFA				
CSM recognised for services provided	8	1	28	37
Change Risk Adjustment for the period	2		34	36
Release of expected claims and other costs related to insurance services	79	4	745	828
Adjustments to premiums and sales and insurance acquisition cash flows ("experience adjustment")	-1		1	
Amortisation of insurance acquisition costs from premiums			5	5
Contracts under the GMM or VFA	**88**	**5**	**813**	**906**
Contracts under the PAA	**2,442**	**9,317**		**11,759**
Total insurance service revenue	**2,530**	**9,322**	**813**	**12,665**

(€ MILLION)

				FIRST HALF YEAR 2023
	NON-LIFE	HEALTH	LIFE	TOTAL
Contracts under the GMM or VFA				
CSM recognised for services provided	8	1	26	35
Change Risk Adjustment for the period	5		31	36
Release of expected claims and other costs related to insurance services	86	4	784	874
Adjustments to premiums and sales and insurance acquisition cash flows ("experience adjustment")			-14	-14
Amortisation of insurance acquisition costs from premiums			6	6
Contracts under the GMM or VFA	**99**	**5**	**833**	**937**
Contracts under the PAA	**2,239**	**8,261**		**10,500**
Total insurance service revenue	**2,338**	**8,266**	**833**	**11,437**

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

10. INSURANCE SERVICE EXPENSES

INSURANCE SERVICE EXPENSES

(€ MILLION)

				FIRST HALF YEAR 2024
	NON-LIFE	HEALTH	LIFE	TOTAL
Claims and related costs incurred in the previous and current periods	2,091	9,269	745	12,105
Amortisation of acquisition costs	274	29	5	308
Losses and reversal of losses on onerous contracts	12	-15	30	27
Total insurance service expenses	**2,377**	**9,283**	**780**	**12,440**

(€ MILLION)

				FIRST HALF YEAR 2023
	NON-LIFE	HEALTH	LIFE	TOTAL
Claims and related costs incurred in the previous and current periods[1]	2,279	8,204	761	11,244
Amortisation of acquisition costs[1]	227	28	5	260
Losses and reversal of losses on onerous contracts	-8	11	35	38
Total insurance service expenses	**2,498**	**8,243**	**801**	**11,542**

1 In the first half year 2023 Non-life (€ 198 million) and Health (€ 13 million) acquisition costs in the Netherlands were presented as Claims and related costs incurred in previous and current periods. These costs should have been part of Amortisation of acquisition costs. The comparative figures have been adjusted accordingly.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

11. NET FINANCIAL RESULT FROM (RE)INSURANCE ACTIVITIES

NET FINANCE RESULT FROM (RE)INSURANCE ACTIVITIES

(€ MILLION)

				FIRST HALF YEAR 2024
	NON-LIFE	HEALTH	LIFE	TOTAL
Investment result from (re)insurance activities				
Interest income / expenses on financial assets not measured at FVTPL			1	1
Investment expenses financial assets	-5	-1	-13	-19
Investment expenses property			-6	-6
Impairment losses				
Other income[1]	155	154	349	658
Total investment result from (re)insurance activities	**150**	**153**	**331**	**634**
Finance result from insurance contracts				
Changes in fair value of financial investments of insurance contracts where policyholders bear the investment risk			37	37
Interest accreted on insurance contracts	-50	-8	-672	-730
Effect of changes in discount rate and other financial assumptions[2]	45	1	518	564
Valuation effect of the cash flows estimates at the discount curve at year-end and adjusting the CSM at the discount rate at initial recognition				
Foreign exchange loss	-45			-45
Total finance result from insurance contracts	**-50**	**-7**	**-117**	**-174**
Finance result from reinsurance contracts held				
Interest accreted on reinsurance contracts held	15			15
Effect of changes in non-performance risk of reinsurers	1			1
Other	31			31
Total finance result from reinsurance contracts held	**47**			**47**
Net finance result from (re)insurance activities	**147**	**146**	**214**	**507**

1. The other income mainly concerns (un)realised results on investments valued at FVTPL. This relates almost entirely to investments that are mandatorily FVTPL. Other income consists of € 164 million (negative) of (un)realized results on investments valued at FVTPL and € 822 million of direct investment income valued at FVTPL. Of the direct investment income € 17 million relates to real estate, € 71 million relates to results from derivatives and € 14 million (negative) relates to other investment results.
2. The effect of changes in the discount curve and other financial assumptions also includes the effect of risk mitigation.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

NET FINANCE RESULT FROM (RE)INSURANCE ACTIVITIES

(€ MILLION)

				FIRST HALF YEAR 2023
	NON-LIFE	HEALTH	LIFE	TOTAL
Investment result from (re)insurance activities				
Interest income / expenses on financial assets not measured at FVTPL	3	1	-8	-4
Investment expenses financial assets	-4	-1	-17	-22
Investment expenses property			-5	-5
Impairment losses				
Other income[1]	154	110	1,001	1,265
Total investment result from (re)insurance activities	**153**	**110**	**971**	**1,234**
Finance result from insurance contracts				
Changes in fair value of financial investments of insurance contracts where policyholders bear the investment risk			-47	-47
Interest accreted on insurance contracts	-13	-6	-225	-244
Effect of changes in discount rate and other financial assumptions[2]	-53	-1	-632	-686
Foreign exchange loss	-145			-145
Total finance result from insurance contracts	**-211**	**-7**	**-904**	**-1,122**
Finance result from reinsurance contracts held				
Interest accreted on reinsurance contracts held	6			6
Effect of changes in non-performance risk of reinsurers	-2			-2
Other	146		1	147
Total finance result from reinsurance contracts held	**150**		**1**	**151**
Net finance result from (re)insurance activities	**92**	**103**	**68**	**263**

1. The other income mainly concerns (un)realised results on investments valued at FVTPL. This relates almost entirely to investments that are mandatorily FVTPL. Other income consists of € 550 million of (un)realized results on investments valued at FVTPL and € 715 million of direct investment income valued at FVTPL. Of the direct investment income € 18 million relates to real estate, € 51 million relates to results from derivatives and € 152 million relates to other investment results.
2. The effect of changes in the discount curve and other financial assumptions also includes the effect of risk mitigation.

The net finance result from (re)insurance activities is largely determined by changes in the value of investments and liabilities as a result of the development of the financial markets (interest rate and spread developments).

The net finance result is € 244 million higher in 2024 than in 2023. The first half of 2024 was characterized by rising long-term interest rates and decreasing spreads. An opposite effect was visible in the first half of 2023 which was characterized by falling interest rates and increasing spreads. Due to these changed market conditions, direct investment income on fixed income and interest rate derivatives is higher in 2024. In addition, in the first half of 2024, indirect income on equities and real estate is higher than in the first half of 2023. The increased interest rates have a positive effect on the financial result from insurance contracts in the first half of 2024 compared to the first half of 2023.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

12. INVESTMENT RESULT FROM OTHER ACTIVITIES

INVESTMENT RESULT FROM OTHER ACTIVITIES

	INVESTMENTS RELATED TO:			FIRST HALF YEAR 2024	INVESTMENTS RELATED TO:			FIRST HALF YEAR 2023
	BANKING ACTIVITIES	INVESTMENT CONTRACTS	OTHER NON-INSURANCE ACTIVITES	TOTAL	BANKING ACTIVITIES[1]	INVESTMENT CONTRACTS	OTHER NON-INSURANCE ACTIVITES	TOTAL
Investment property								
Rental income			3	3			1	1
Subtotal			**3**	**3**			**1**	**1**
Financial investments mandatorily valued at FVTPL								
Dividend on equities							1	1
Interest on fixed-income securities			20	20			9	9
Interest on derivatives	86			86	2			2
Value changes in the result		2		2		-4	13	9
Subtotal	**86**	**2**	**20**	**108**	**2**	**-4**	**23**	**21**
Financial investments measured at amortized cost								
Interest income calculated using the effective interest method	240	-5	-3	232	184			184
Effect of applying hedge accounting	2			2	-8			-8
Subtotal	**242**	**-5**	**-3**	**234**	**176**			**176**
Total investment result from other activities	**328**	**-3**	**20**	**345**	**178**	**-4**	**24**	**198**

1 In 2023, Achmea Bank's interest income and interest expense were partially netted. This methodology was adjusted in 2024. As a result, the comparative figures at "Investment income from other activities" and "Interest and similar expenses" have been adjusted by € 48 million.

The Investment result from other activities amounts to € 345 million and is € 147 million higher than as compared to the first half of 2023. This increase is mainly the result the activities related to mortgages from Achmea Bank. Out of the € 147 million increase € 86 million is related to derivatives hedging of the mortgage portfolio. Interest income from the mortgage portfolio is € 58 million higher and interest income on cash and cash equivalents are € 14 million higher. On the other hand there are negative other effects of € 11 million.

13. CONTINGENCIES

Achmea provides mortgage loans for its own account and for the risk and account of its clients. In this capacity, Achmea has irrevocable commitments arising from the offers provided for mortgage loans. If the clients accept the offers, Achmea is obliged to provide € 1.4 billion (31 December 2023: € 1.2 billion) in mortgage loans. This liability is valued at amortised cost. This liability corresponds with a received guarantee of € 350 million (31 December 2023: € 220 million).

For an explanation of the legal proceedings and current investigations, please refer to Note 2 Capital and risk management. Moreover, the Contingencies as at 30 June 2024 have not changed significantly compared to 31 December 2023.

14. RELATED PARTY TRANSACTIONS

In the first half of 2024, the nature of related party transactions was similar to related party transactions in 2023. For an overview of transactions with related parties in 2023, please refer to Note 32 Related party transactions in the consolidated financial statements 2023 of Achmea B.V.

15. SUBSEQUENT EVENTS

On 25 July 2024, Achmea announced that Achmea Investment Management (Achmea IM) and Blue Sky Group (BSG) have reached an agreement on the acquisition of BSG Vermogensbeheer by Achmea IM. The acquisition is subject to approval by the regulators and completion of the advisory process with the relevant works councils. The transaction is expected to close before the end of the year.

On July 30, 2024, Achmea Bank issued a Tier 2 bond loan of € 125 million for the first time under its € 10 billion European Medium Term Note Programme with a first optional redemption date on November 6, 2031. The coupon is 5.875%. The issuance of the Tier 2 Notes has a positive effect on Achmea Bank's capital position of 2.7 percentage points to a pro forma CET1 ratio of 19.6% (based on the FY 2023 CET1 of 16.9%). This increases Achmea Group solvency ratio by about 3%-point on a pro forma basis.

NOTES TO THE CONDENSED CONSOLIDATED INTERIM FINANCIAL STATEMENTS

SIGNING OF THE FINANCIAL STATEMENTS OF ACHMEA B.V.

Zeist, 14 August 2024

Executive Board

B.E.M. (Bianca) Tetteroo, Voorzitter

M.A.N. (Michel) Lamie, Vice-voorzitter en CFO

M.G. (Michiel) Delfos, CRO

D.C. (Daphne) de Kluis

R. (Robert) Otto

L.T. (Lidwien) Suur

Supervisory Board

J. (Jan) van den Berg, Voorzitter

W.H. (Wim) de Weijer, Vice-voorzitter

T.R. (Tjahny) Bercx

M.R. (Miriam) van Dongen

P.H.M. (Petri) Hofsté

A.M. (Lex) Kloosterman

E.C. (Nienke) Meijer

R.Th. (Roel) Wijmenga

INDEPENDENT AUDITOR'S REVIEW REPORT

The following is an English translation of the independent auditor's review report issued 14 August 2024

Independent auditor's review report

To: the shareholders and supervisory board of Achmea B.V.

Our conclusion

We have reviewed the condensed interim financial information included in the half-year report of Achmea B.V. based in Zeist for the period from 1 January 2024 to 30 June 2024.

Based on our review, nothing has come to our attention that causes us to believe that the condensed interim financial information of Achmea B.V. for the period from 1 January 2024 to 30 June 2024, is not prepared, in all material respects, in accordance with IAS 34, "Interim Financial Reporting" as adopted by the European Union.

The condensed interim financial information comprises:

- The consolidated statement of financial position as at 30 June 2024
- The following statements for the period from 1 January 2024 to 30 June 2024:
  - The consolidated income statement, the consolidated statement of comprehensive income, the consolidated statement of changes in total equity and the condensed consolidated statement of cash flows
- The notes comprising of a summary of the significant accounting policies and selected explanatory information

Basis for our conclusion

We conducted our review in accordance with Dutch law, including the Dutch Standard 2410, "Het beoordelen van tussentijdse financiële informatie door de accountant van de entiteit" (Review of interim financial information performed by the independent auditor of the entity).
A review of interim financial information in accordance with the Dutch Standard 2410 is a limited assurance engagement. Our responsibilities under this standard are further described in the Our responsibilities for the review of the condensed interim financial information section of our report.

We are independent of Achmea B.V. in accordance with the Verordening inzake de onafhankelijkheid van accountants bij assurance-opdrachten (ViO, Code of Ethics for Professional Accountants, a regulation with respect to independence) and other relevant independence regulations in the Netherlands. Furthermore, we have complied with the Verordening gedrags- en beroepsregels accountants (VGBA, Dutch Code of Ethics).

We believe the assurance evidence we have obtained is sufficient and appropriate to provide a basis for our conclusion.

Responsibilities of management and the supervisory board for the condensed interim financial information

Management is responsible for the preparation and presentation of the condensed interim financial information in accordance with IAS 34, "Interim Financial Reporting" as adopted by the European Union.

Furthermore, management is responsible for such internal control as it determines is necessary to enable the preparation of the condensed interim financial information that is free from material misstatement, whether due to fraud or error.

The supervisory board is responsible for overseeing Achmea B.V.'s financial reporting process.

INDEPENDENT AUDITOR'S REVIEW REPORT

Our responsibilities for the review of the condensed interim financial information

Our responsibility is to plan and perform the review in a manner that allows us to obtain sufficient and appropriate assurance evidence for our conclusion.

The level of assurance obtained in a review engagement is substantially less than the level of assurance obtained in an audit conducted in accordance with the Dutch Standards on Auditing. Accordingly, we do not express an audit opinion.

We have exercised professional judgment and have maintained professional skepticism throughout the review, in accordance with Dutch Standard 2410. Our review included among others:

- Updating our understanding of Achmea B.V. and its environment, including its internal control, and the applicable financial reporting framework, in order to identify areas in the condensed interim financial information where material misstatements are likely to arise due to fraud or error,
  designing and performing analytical and other review procedures to address those areas, and obtaining assurance evidence that is sufficient and appropriate to provide a basis for our conclusion
- Obtaining an understanding of internal control as it relates to the preparation of condensed interim financial information
- Making inquiries of management and others within Achmea B.V.
- Applying analytical procedures with respect to information included in the condensed interim financial information
- Obtaining assurance evidence that the condensed interim financial information agrees with, or reconciles to, Achmea's underlying accounting records
- Evaluating the assurance evidence obtained
- Considering whether there have been any changes in accounting principles or in the methods of applying them and whether any new transactions have necessitated the application of a new accounting principle
- Considering whether management has identified all events that may require adjustment to or disclosure in the condensed interim financial information
- Considering whether the condensed interim financial information has been prepared in accordance with the applicable financial reporting framework and represents the underlying transactions free from material misstatement

Amsterdam, 14 August 2024

EY Accountants B.V.

W.J. Smit